

Residents describe the problem, AI handles the rest

1 Resident submits a request any way they want

Voice Chat
Text Email

"My bathroom sink has been leaking since yesterday."



2 AI categorizes, prioritizes and automatically creates the work order

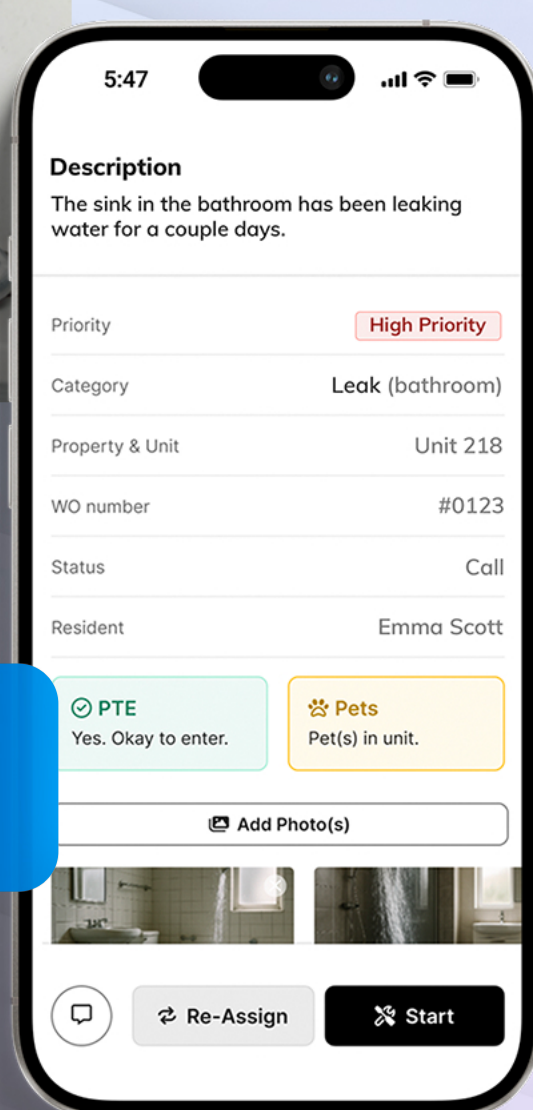
- ✓ Understands the issue
- ✓ Determines category & priority



3 Work order is automatically assigned to the next available technician



4 Technician notified and ready to go



5:47

Description
The sink in the bathroom has been leaking water for a couple days.

Priority **High Priority**

Category Leak (bathroom)

Property & Unit Unit 218

WO number #0123

Status Call

Resident Emma Scott

☒ **PTE**
Yes. Okay to enter.
 ☐ **Pets**
Pet(s) in unit.

Add Photo(s)

Re-Assign
 Start

More visibility. Less coordination.
Faster resolution.