Yardi Senior Living Suite





Yardi® Senior Living

SUITE

Power your business with a single connected solution that eliminates the gap between senior living community management, business intelligence, clinical services, marketing and sales. The Yardi Senior Living Suite gives you everything you need to improve care, enhance efficiency, mitigate risk and maximize occupancy, all from one platform.

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YARDI VOYAGER SENIOR HOUSING

Support your growing portfolio with powerful community management software

Gain the convenience and efficiency of managing community, resident and financial data on a single cloud-based platform. When you add the integrated suite of senior living solutions to Yardi Voyager Senior Housing, you take control of your entire senior living operation.

SIMPLIFY ACCOUNTING

Manage occupancy, AR/AP and budgets with a complete general ledger.

IMPROVE PRODUCTIVITY

Automate day-to-day tasks and customize admin workflows.

INCREASE OVERSIGHT

Drive transparency with centralized data and reporting and keep sensitive data safe



YARDI VOYAGER SENIOR HOUSING

COMMUNITY MANAGEMENT

Conduct move-ins and move-outs, oversee maintenance and manage assets all in one place.

FINANCIAL MANAGEMENT

Leverage a complete accounting system that meets applicable GAAP and IFRS requirements.

MOBILE SOLUTIONS

Execute leasing, provide resident services and complete approvals from iOS and Android devices.

BUSINESS ANALYTICS

Monitor your portfolio's performance with hundreds of standard reports and real-time analytics.

NAVIGATE THE NEXT GENERATION OF SENIOR LIVING

Yardi Voyager Senior Housing is the foundation of the Yardi Senior Living Suite. Unite your community management, finance, marketing, resident care and more on a single connected solution.

yardi.com/product/voyager-senior-housing | sales@yardi.com or (800) 866-1144

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YARDI SENIOR IQ

Make smarter, faster decisions with senior living business intelligence

Uncover the insights you need to drive growth with actionable information for your entire portfolio. Senior IQ surfaces your data in attractive, shareable dashboards so you can get answers quickly and lead with confidence.

MEASURE YOUR SUCCESS

See how your communities stack up against each other and competitors.

SAVE HOURS OF EFFORT

Skip the spreadsheets with out-of-the-box dashboards and pre-configured measures.

EMPOWER YOUR TEAM

Help staff focus on resident care by reducing reporting tasks and optimizing shift assignments.



FEATURES

YARDI SENIOR IQ

TEAM DASHBOARDS

Give each department insight into their data with dashboards built for finance, operations, staffing, marketing and care.

BENCHMARKING

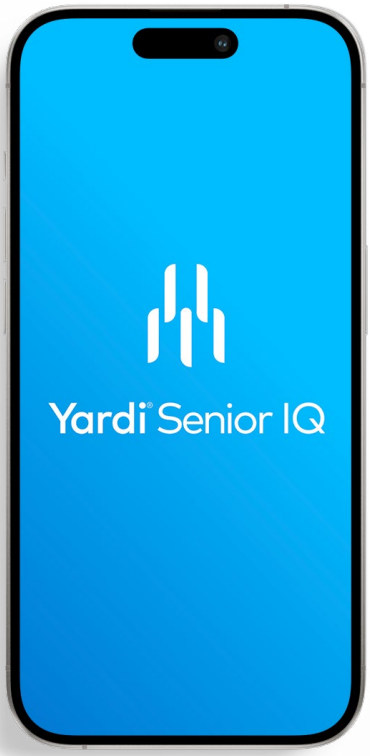
Gauge your performance using NIC MAP industry-wide data, including occupancy, rent and rent growth.

BUILT-IN METRICS

Find information fast with ready-to-go widgets, tiles and charts for your full portfolio and individual communities.

CONFIGURABLE KPIS

Track every number you need through customizable threshold targets and external data importing.



NAVIGATE THE NEXT GENERATION OF SENIOR LIVING

Yardi Senior IQ is part of the Yardi Senior Living Suite. Unite your community management, finance, marketing, resident care and more on a single connected solution.

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YARDI CLAIMS MANAGER

Get reimbursed faster by simplifying Medicaid billing

Streamline your claims submission through Yardi Claims Manager, an automated solution built into the Yardi Voyager Senior Housing platform. Easily verify, submit and track electronic claims for care you provide to Medicaid recipients.

SAVE VALUABLE TIME

Reduce paperwork through centralized claims documentation.

ELIMINATE ERRORS

Avoid manual data entry and common submission mistakes.

MAXIMIZE REVENUE

Accelerate reimbursements by preventing claim rejections.



FEATURES

YARDI CLAIMS MANAGER

TEMPLATES

Boost staff productivity when submitting claims with up-to-date templates for each state.

VALIDATION

Verify every Medicaid claim is complete and accurate by conducting pre-checks before you send.

TRACKING

Keep an eye on authorizations and billing updates through customizable widgets on the dashboard.

AUDITING

Create a clear record of all resident factors, qualifying conditions and leaves of absence.

NAVIGATE THE NEXT GENERATION OF SENIOR LIVING

Yardi Claims Manager is part of the Yardi Senior Living Suite. Unite your community management, finance, marketing, resident care and more on a single connected solution.

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RentCafe® Senior CRM



RENTCAFE SENIOR CRM

Maximize occupancy with senior living sales and marketing tools

Gain complete visibility into the prospect to resident journey. With a fresh interface and next-level communication capabilities, Senior CRM provides seamless experiences for both your sales counselors and prospective residents. All prospect information flows instantly between sales, finance and care staff, ensuring move-in proposals accurately reflect care costs.

STRENGTHEN LEAD MANAGEMENT

Guide sales counselors with intuitive, automated workflows.

ENHANCE COMMUNICATIONS

Communicate with prospective residents from one central platform.

IMPROVE RESIDENT RETENTION

Capture details to assist the sales process that caregivers can also see in Yardi EHR.



FEATURES

RENTCAFE SENIOR CRM

COMMUNICATION HUB

Send and manage all communications with prospective residents in one place. Activities are tracked automatically and you have visibility into every text, email and call.

LEAD STAGES

Automate tasks at every stage in the prospect journey, from lead all the way to move-in. Further optimize lead management with a centralized prospect overview page.

INTUITIVE DASHBOARDS

Drive efficiency and empower your sales counselors with comprehensive dashboards for managing digital documents, occupancy, waitlists and more.

EFFECTIVE CAMPAIGNS

Boost productivity by sending email and text blasts, then easily track successes. You can utilize premade templates or create campaigns on your own.

ELECTRONIC LEASING

Pull in the latest rates, available concessions (with approvals) and unit availability to generate ready-to-sign online leases for prospects.

EVERYTHING YOU NEED TO GROW

Senior CRM is part of the RentCafe Senior Living Suite for senior living marketing. Enhance the resident journey with additional solutions for community websites, search marketing, online portals and more.

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RentCafe® Senior Living Portal



RENTCAFE SENIOR LIVING PORTAL

Keep families connected through a secure online portal

Set your communities apart by offering the RentCafe Senior Living Portal experience to your residents and their families — a mobile-friendly online site for managing payments, electronically signing documents, reviewing health and wellness, communicating with caregivers, submitting services requests and more.

IMPROVE COMMUNICATION

Help staff, residents and family members stay in touch from anywhere.

BOOST RESIDENT SATISFACTION

Offer convenient online options for common tasks like work orders.

PROVIDE PEACE OF MIND

Ensure loved ones have secure access to a resident's health information.



FEATURES

RENTCAFE SENIOR LIVING PORTAL

RESIDENT SERVICES

Allow authorized users to electronically sign and manage documents, review financial statements, make bill payments and submit maintenance requests, all online.

COMMUNICATION TOOLS

Make announcements, post comments on a bulletin board and exchange secure messages right from the portal.

HEALTH INFORMATION

Keep families informed with health data, such as medications and vitals, available in real time from Yardi EHR.

WELLNESS CALENDAR

Create a calendar of activities where residents can sign up and their loved ones can see they've attended.

EVERYTHING YOU NEED TO GROW

RentCafe Senior Living Portal is part of the RentCafe Senior Living Suite for marketing. Enhance the resident journey with additional solutions for CRM, community websites, search marketing and more.

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RentCafe® Wellness

RENTCAFE WELLNESS

Effectively manage your community wellness programs

Drive your wellness programs forward and support residents' wellbeing with a single connected solution for senior living. Online activity calendars, attendance tracking and real-time information sharing help residents, families and staff stay connected. Offer convenience with a user-friendly mobile app and the ability to pay for wellness activities online.

MAXIMIZE EFFICIENCY

Save time and costs with a single platform for managing wellness programs.

EMPOWER STAFF

Enable staff to create calendars, market activities and track resident attendance with ease.

CONNECT FAMILIES

Help family members monitor the wellbeing of their loved ones from anywhere.



FEATURES

RENTCAFE WELLNESS

CUSTOMIZABLE CALENDARS

Display resident-facing calendars to announce upcoming wellness events and activities. Offer a single calendar per community, or offer multiple calendars per community by care level.

ACTIVITY SCHEDULING

Maximize efficiency with an intuitive platform for scheduling and marketing wellness activities. Flag registration as required or optional, create recurring activities and set registration fees as needed.

ONLINE PAYMENTS

Allow residents and responsible parties to pay for wellness activities online. With Yardi Payment Processing, activity charges are paid just like other community charges with a one-time monthly ACH, debit or credit card payment, or by setting up autopay.

REAL-TIME UPDATES

Enable residents and families to sign up for activities, review interactions and manage registrations directly from the RentCafe Senior Living portal and mobile app. Information populates in real time, keeping everyone in the loop.

EVERYTHING YOU NEED TO GROW

RentCafe Wellness is part of the RentCafe Senior Living Suite for marketing. Enhance the resident journey with additional solutions for CRM, online portals and more.

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RENTCAFE CONNECT SENIOR LIVING

Capture leads, control spending & track results with a flexible call center solution

Never miss a lead or an opportunity to provide outstanding service. Combine digital answering services with optional on-demand live support without exceeding your budget.

ENHANCE SERVICE

Answer every call with a digital answering service. Add optional skilled agent support for calls, emails and chats.

GAIN FLEXIBILITY

Adjust your schedule as needed to support your team. Turn live support on or off at a moment's notice.

OPTIMIZE SPEND

Prioritize the calls most likely to convert using powerful analytics to maximize your return on investment.



FEATURES

RENTCAFE CONNECT SENIOR LIVING

DIGITAL ANSWERING

Make sure every call is routed to the right destination with a professional digital answering service.

ANYTIME SUPPORT

Eliminate missed opportunities with support from live agents trained to assist senior living prospects and residents.

LEAD ANALYTICS

Determine your most valuable lead sources using call tracking numbers to prioritize incoming calls.

CHAT & EMAIL

Get optional chat and email support from live agents when your office is closed or busy.

BUDGET TRANSPARENCY

Gain complete control over your spending. Set your live support budget and adjust as needed to meet your unique needs.

COMPLETE INTEGRATION

View calls, chats and emails in RentCafe Senior CRM, as well as prospect records, maintenance requests and payments entered by agents.

CAPTURE LEADS & TRACK RESULTS

RentCafe Connect Senior Living is part of the RentCafe Senior Living Suite for marketing. Attract prospects, convert leads and retain residents with a complete set of marketing solutions for senior housing providers.

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YARDI EHR

Ensure the best care possible for residents

Empower your caregivers with a mobile electronic health record solution for assessments, care planning, incident tracking, wound treatment, behavior management and more. Yardi EHR enables staff to collaborate and coordinate care like never before.

BOOST SATISFACTION

Simplify charting to give caregivers more time with residents.

REDUCE RISK

Limit liability through clear recordkeeping and proactive care.

INTEGRATE BILLING

Capture care costs from assessments with seamless integration.



FEATURES

YARDI EHR



CARE PLANS

Conduct regular health assessments to create custom care plans for each resident.

MOBILE APPS

Streamline point of care assessments and charting with apps for iOS and Android.

EMAR INTEGRATION

Ensure safe, effective, built-in medication management when you use Yardi eMAR.

CLINICAL INTELLIGENCE

Gain executive oversight through advanced clinical reports along with financial data

NAVIGATE THE NEXT GENERATION OF SENIOR LIVING

Yardi EHR is part of the Yardi Senior Living Suite. Unite your community management, finance, marketing, resident care and more on a single connected solution.

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YARDI eMAR

Take the paperwork out of medication administration

Facilitate seamless communication between nursing staff and pharmacy partners with our electronic medication administration record solution. Yardi eMAR eliminates risks and inefficiencies associated with paper records to improve resident care.

MANAGE MEDICATIONS SAFELY

Ensure medication accuracy with charting workflows and reminders.

MAINTAIN COMPLIANCE

Adhere to government regulations with detailed, up-to-date records.

IMPROVE COLLABORATION

Work seamlessly with pharmacies through built-in interfaces.



FEATURES

YARDI EMAR

DIGITAL RECORDS

Reduce the documentation, processing time and expense of medication administration.

CHART ALERTS

Automatically notify caregivers of overdue medications and follow-ups.

ORDER LIBRARY

Keep track of orders for vitals, lab work, dietary needs, treatment directives and more.

PHARMACY NETWORK

Connect with your preferred providers to accelerate medication verification and refills.

NAVIGATE THE NEXT GENERATION OF SENIOR LIVING

Yardi eMAR is part of the Yardi Senior Living Suite. Unite your community management, finance, marketing, resident care and more on a single connected solution.

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YARDI PHARMACY NETWORK

Deliver a higher standard of medication services

Partner with a pharmacy that is part of the Yardi Pharmacy Network. Through seamless interfaces between Yardi eMAR and the Pharmacy Network members, enhance the medication administration for your communities.

IMPROVE RESIDENT CARE

Gain oversite for resident safety and medication costs.

STREAMLINE DISPENSING

Connect to pharmacies for order processing and refill requests.

SIMPLIFY COMMUNICATION

Reduce faxes and phone calls with secure online messaging tools.



FEATURES

YARDI PHARMACY NETWORK

SOFTWARE INTERFACES

Integrate with pharmacies that use top systems like QS/1, FrameworkLTC and Omnicare.

ON-SITE TRAINING

Equip caregivers during rollouts with active training and support from Yardi implementation staff.

PHARMACY CENTRIC

Receive medication orders pushed to your communities from pharmacists who own the data.

ONGOING SUPPORT

Rely on our experienced specialists for technical assistance and timely resolution.

PARTNER WITH A MEMBER OF THE PHARMACY NETWORK

Connect with the increasing number of pharmacies that are choosing to interface with Yardi eMAR. Contact us to begin.

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DOCUMENT MANAGEMENT FOR SHAREPOINT

Manage documents efficiently to increase productivity & communication

Enhance collaboration across your organization with a secure, connected solution.

CENTRALIZE DOCUMENT MANAGEMENT

Store and share documents in a secure, unified system with SharePoint and the Microsoft Cloud.

SAVE TIME & EFFORT

Eliminate manual intervention with automated synchronization and quick document searches.

IMPROVE SECURITY

Simplify compliance and document audit processes. Ensure complete protection of sensitive information.



FEATURES

DOCUMENT MANAGEMENT FOR SHAREPOINT

SEAMLESS YARDI INTEGRATION

Provide consistent document management experience across all Yardi modules with seamless redirect to SharePoint with automated sync and auto tagging.

COMPREHENSIVE DOCUMENT STORAGE

Improve organization for all document types including community, resident, job, vendor and more. All accessible from anywhere on any device.

ENTERPRISE SEARCH FUNCTIONALITY

Use intuitive search criteria and leverage OCR capabilities to quickly locate documents. Tags for communities, units, residents and leases from Voyager are available in real time.

ADVANCED CONTENT MANAGEMENT CAPABILITIES

Leverage integrated tools such as Outlook Add-in, versioning, eSignature, workflows, eDiscovery, external sharing, archiving and retention policies.

SECURE ACCESS

Leverage Yardi security integration for custom setup and secure access to all documents for internal and external users.

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Yardi® Procure to Pay



PROCURE TO PAY SUITE

Save time and money in the procurement process

Go paperless and reduce manual tasks with an end-to-end procure to pay solution. Gain efficiency and real-time visibility into budgets and cash flow. Ensure business continuity with automated payment processing.

ELIMINATE PAPER

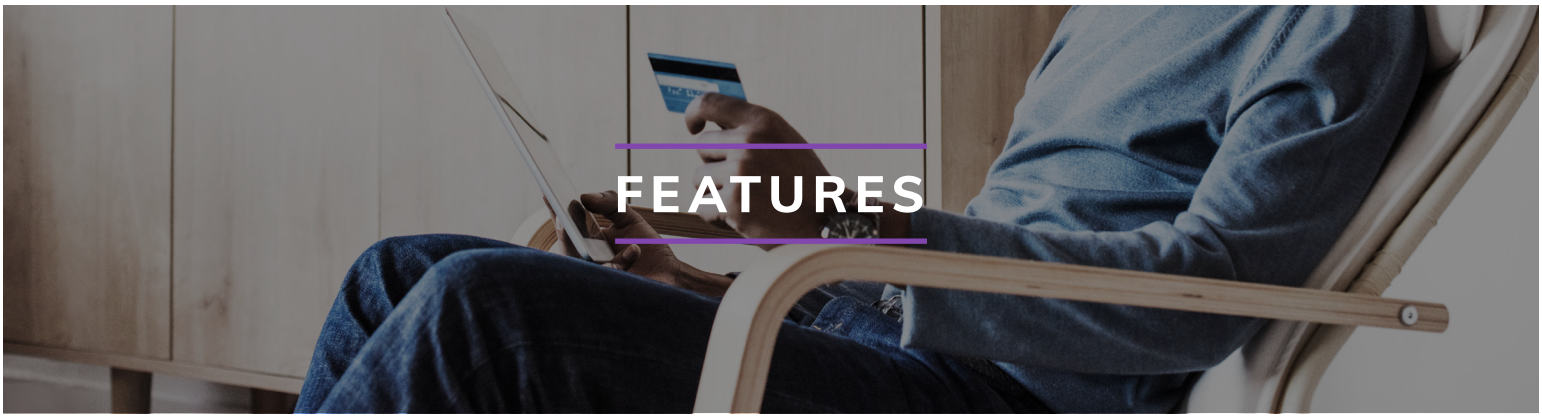
Leverage a paperless, mobile-enabled platform to automate invoice approvals, gain full visibility to the transaction lifecycle and enable touchless payments with Yardi Card.

SIMPLIFY VENDOR MANAGEMENT

Mitigate risk and ensure vendor compliance using a single system of record for centralizing information and onboarding.

SAVE TIME

Drastically reduce scanning, keying, printing and other manual tasks with a single connected solution.



FEATURES

PROCURE TO PAY SUITE

BILL PAY

Reduce operational costs and increase efficiency by automating vendor payments using Yardi Card.

PAYSCAN

Save time and money by outsourcing invoice processing while maintaining oversight and approvals.

VENDORCAFE

Streamline vendor management and onboarding with an online portal that allows vendors to self-service.

VENDORSHIELD

Simplify vendor registration and credentialing to mitigate risk and ensure compliance.

MARKETPLACE

Automate and simplify MRO purchasing for real estate assets in a centralized procurement platform.

Efficiently onboard and manage vendors, simplify purchasing, streamline approvals and electronically pay vendors with the Yardi Procure to Pay Suite.

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Yardi® Energy Suite



ENERGY SUITE

Meet all your utility management and sustainability needs

Streamline operations, improve cost recovery and provide convenience for residents with the Yardi Energy Suite — a full-service utility management suite built into Yardi Voyager and backed by dedicated support teams.

AUTOMATE PROCESSING

Reduce manual effort and avoid late fees with full-service utility invoice processing and payments.

RECOVER COSTS

Bill residents accurately and on time to boost utility cost recovery.

SIMPLIFY SUSTAINABILITY REPORTING

Improve data coverage and benchmarking compliance reporting through Yardi's team of ESG experts.

ENHANCE RESIDENT EXPERIENCE

Leverage RentCafe and a dedicated utility support center to improve resident satisfaction and service transparency.



FEATURES

ENERGY SUITE

UTILITY INVOICE PROCESSING

Gain control and cut costs with paperless utility invoice processing and approval.

BILL PAY EXPRESS

Maximize electronic payments to reduce misapplied payments and late fees.

UTILITY BILLING

Recover utility costs, ensure timely billing, monitor usage and detect leaks with automation.

METER INSIGHTS

Install new or maintain existing submeters to calculate accurate utility charges. Rely on our team to handle the work for you.

SUSTAINABILITY REPORTING

Optimize sustainability with benchmarking, whole-building data and expert reporting for compliance and conservation.

PULSE DASHBOARD

Use the Pulse dashboard to track utility costs, monitor GHG emissions and make data-driven decisions portfolio-wide.

POWER YOUR PORTFOLIO

Move your business forward with the Yardi Energy Suite, a single connected solution that unifies energy management and property operations. Let's connect and explore what's possible for your business.

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Yardi® Aspire

ASPIRE

Streamline learning, improve compliance & empower your team with next-generation training management

Transform your training with Yardi Aspire, an innovative learning technology designed specifically for property management organizations. With a broad catalog and customizable courses, Aspire helps organizations develop, manage, track and optimize all their programs.

STREAMLINE ONBOARDING

Standardize onboarding with automated, tailored training paths.

ALIGN CONTENT

Use Aspire's industry-specific training, customize it and integrate your own materials.

ANALYZE PERFORMANCE

Track training progress and performance with customizable dashboards and scheduled reports.

CULTIVATE SKILLS

Develop critical skills through experiential learning, graded assignments, mentorship and coaching.

INCREASE COMPLIANCE

Access state-specific training, recertification tools and comprehensive audit reporting.



FEATURES

ASPIRE

SMART INTEGRATION

Support users with in-the-moment training and policies inside Yardi software.

POLICY & COMPLIANCE MANAGEMENT

Stay audit-ready with state-specific training, recertification tools and tracking objectives.

COMPREHENSIVE CATALOG

Choose from hundreds of learning plans, immersive courses, tutorials and webinars.

EMBEDDED AUTHORING TOOLS

Build engaging courses with Aspire AI and the Engagement Engine.

ASPIRE PLUS PACKAGE

Deliver high-impact training with unlimited courses, custom content, live events and coaching — supported by centralized resources, mobile access, automated administration and powerful analytics.

ASPIRE PLATINUM PACKAGE

Upgrade to Platinum to unlock AI content creation, eSign, surveys, external SCORM support and integrated Microsoft Teams chat — enhancing your Aspire Plus site with deeper customization, engagement and connectivity.

POWER SMARTER LEARNING WITH SEAMLESS INTEGRATION

Drive performance through integrated AI and seamless connections with HRIS and payroll in Aspire, part of the Yardi ecosystem of property management solutions.

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Yardi Investment Suite

INVESTMENT MANAGER

Increase efficiency and enhance communications with current and prospective investors

Track capital, manage new investment opportunities and provide a branded investor portal. Eliminate time-consuming processes and get timely access to data you and your investors need to increase visibility and improve decision making with Yardi Investment Manager.

COMMUNICATE EFFECTIVELY

Centralize and manage contacts, track investor activity and improve collaboration.

MANAGE FUNDRAISING

Automate the subscription agreement and investor onboarding process.

PROVIDE TRANSPARENCY

Allow investors timely access to investment and property metrics, operating and capital expenses, important documents and reports.



FEATURES

INVESTMENT MANAGER

INVESTOR REPORTING

Publish reports directly to investors, eliminating the need to upload manually to another application.

CAPITAL TRACKING

Call capital, make distributions through waterfall promote structures and eliminate manual tracking of capital activity.

SINGLE CONNECTED SOLUTION

Connect with Yardi Voyager or Yardi Breeze Premier to eliminate disparate data systems for a single source of truth. Adapt to growing accounting needs with Yardi Investment Accounting.

INVESTOR SELF-SERVICE

Allow investors to maintain their account data and bank information, notifying your team and allowing for internal approval before accepting any changes.

PROPERTY METRICS

Publish property metrics, pictures and attributes to investors directly from Voyager or Breeze Premier via the portal.

VIRTUAL DATA ROOM

Provide secure online access to investment opportunity information, including pictures, characteristics and documents to current and prospective investors.

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