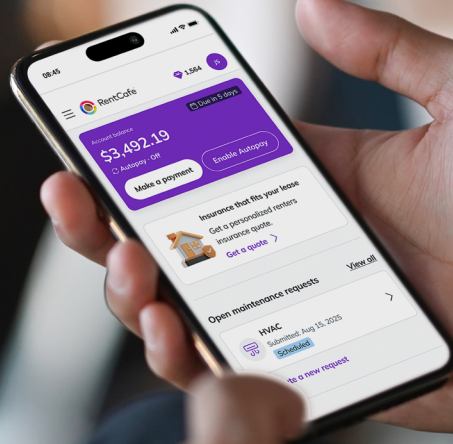




RentCafe®



## RESIDENT PORTAL

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# Deliver a seamless living experience

Give residents a single platform to manage payments, service requests, amenities and renewals. Renters can access the services they need in one place including utilities, insurance and internet while earning rewards and staying connected to their community.

### KEEP IT SIMPLE

Make it easy for residents to manage payments, submit service requests and access everyday services in one convenient app.

### MAKE IT SEAMLESS

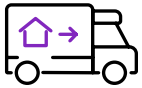
Create a smooth transition from applicant to resident with the same login and connected renter experience.

### BOOST LOYALTY

Increase satisfaction and engagement with rewards, helpful reminders and convenient digital tools residents use every day.

# FEATURES

## RESIDENT PORTAL



### GUIDED MOVE-INS

Welcome new residents with a guided move-in checklist that helps them complete key steps before their first day.



### FLEXIBLE PAYMENTS

Offer autopay, flexible rent and zero-cost ACH payment options that automatically post to your ledger.



### CONNECTED ESSENTIALS

Give residents one place to manage utilities, insurance, maintenance requests and amenity reservations.



### REWARDS PROGRAM

Boost engagement with RentCafe Rewards. Residents can earn rewards on renters insurance, electricity, internet and more.



### AI SUPPORT

Provides quick answers anytime with Chat IQ, multi-agent AI that helps residents get information about their account, services and community.

## ONE PLATFORM FOR ALL YOUR RESIDENT NEEDS

RentCafe Resident Portal connects directly with the Yardi platform to keep payments, work orders, move-ins and renewals in sync with real-time data. Residents get a simple digital experience while your team benefits from streamlined operations and fewer manual tasks.

 [yardi.com/resident](https://yardi.com/resident) | [sales@yardi.com](mailto:sales@yardi.com) or (800) 866-1144