



RentCafe®



MYCAFE BY RENTCAFE

Create a connected resident experience with a custom-branded app

Create a seamless renter journey with a resident app branded to match your community or company. Built on the same connected technology as the RentCafe resident app, MyCafe brings payments, maintenance, renewals and everyday services into one intuitive experience, making life easier for residents and teams alike.

MAKE RENTING EASY

Combine all the services and resources residents need into one user-friendly app.

BUILD TRUST

Grow brand affinity with a resident app that aligns with your unique customer experience.

KEEP IT SIMPLE

Eliminate third-party integrations and confusing interfaces.

FEATURES

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PAYMENTS

Access the full RentCafe payment experience in a mobile-first format, giving residents flexibility while teams benefit from consistent, real-time data.



MAINTENANCE REQUESTS

Submit maintenance requests without calling or visiting the office. See work order history and complete move-in/out forms.



LEASE RENEWALS

Review offers and renew leases from a phone or tablet. Display rates, choose from available terms and finalize the renewal process.



SMART HOME

Control comfort and security from anywhere. Manage connected smart devices, including locks, thermostats and leak sensors.



COMMUNICATIONS

View community announcements and event calendars, receive push notifications and interact with neighbors.



CONCIERGE SERVICES

Reserve amenities, pay fees, authorize guests and receive package notifications.

YOUR BRAND WHERE RENTERS SEE IT

Customize your app to match your brand. Choose your app name, icon, colors and more. MyCafe combines a branded resident experience with the stability, innovation and partnership multifamily operators trust.



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