



YARDI CALL CENTER

Answer every call
with an on-demand
call center solution

Connect prospects and residents to agents. Built natively into Voyager, Yardi Call Center acts as an extension of your leasing office by providing support 24/7, 365 days a year.

CONVERT PROSPECTS

Capture every lead,
even after hours.

DEACTIVATE ANYTIME

Limit usage for certain
prospects, sources, residents
or emergencies if needed.

RETAIN RESIDENTS

Drive loyalty with prompt,
efficient service.



YARDI CALL CENTER



ANSWERING SERVICE

Answer every call. Route calls with a customizable call tree, automatically dispatch emergency calls and offer optional live agent support.



MULTICHANNEL SUPPORT

Answer every inquiry no matter how prospects and residents contact you.



COMPLETE CONTROL

Turn live support on or off at your discretion. Have the freedom to adjust your spend at any time.



FULL INTEGRATION

Give real-time pricing and unit availability. Agents can access relevant property information stored in Voyager.

LIVE SERVICE WHEN YOU NEED IT

Great customer service begins with making an instant connection. Yardi Call Center converts prospects into happy residents while staying within your budget.



yardi.com | sales@yardi.com or (800) 866-1144



Energized for Tomorrow