



Yardi x UKO: A New Standard in Build to Rent PropTech Excellence

See how UKO has leveraged [Yardi's BTR technology](#) to streamline operations, enhance property marketing, and scale its business effectively.

**30 Property
Marketing
Websites on Yardi**

**1,750 apartments
(as of 15 July 2025)
under management
in Australia**

**Enhanced Tenant
Satisfaction**

**12 Days Faster
Financial Close**

"Yardi's ability to enhance the resident experience stood out to us. With UKO's focus on quality living and community, having a robust system to manage everything from leasing to maintenance to payments seamlessly was crucial. Yardi's platform supports our goal of offering a connected, hassle-free lifestyle for our residents, allowing them to enjoy modern conveniences and social activities without the usual rental headaches."

Rhys Williams
Co-founder & CEO, UKO



THE COMPANY

“This partnership is not just about operational efficiency; it’s about enriching the lives of our residents and creating vibrant, community-focused living spaces across Australia.”

Rhys Williams

Co-founder & CEO, UKO

UKO operates the largest portfolio of multifamily properties in Australia, with a strong focus on both build to rent and co-living. Active in the country’s trendiest inner-city suburbs, UKO partners with leading developers, institutional investors and family offices to deliver projects from early design and feasibility through to stabilisation and exit.

As part of the Veriu Group, which manages 54 properties across Australia including hotels, serviced apartments, build to rent and co-living, UKO offers purpose-built living with flexible lease terms and all-inclusive pricing designed for modern renters

Step into a UKO apartment and you’ll find more than just a place to live – you’ll discover a connected lifestyle. With easy access to public transport, shared spaces designed for interaction, and a built-in community, UKO makes city living feel personal. Each building is anchored by a dedicated team who brings the community to life and helps residents feel at home from day one.

UKO is all about embracing community living while also providing you with your own private space when you need some quality alone time. The company takes the stress out of renting with one simple monthly payment that covers all the essentials of modern living.

“Partnering with UKO represents a significant milestone for Yardi in Australia. UKO gains a purpose-built platform to support its operations and resident experience, and Yardi is proud to support the country’s largest scaled BTR and co-living operator. This collaboration reflects a shared commitment to innovation, efficiency, and delivering quality living environments at scale.”

Bernie Devine

Senior Director, Yardi



As UKO expanded, managing a growing portfolio of BTR and co-living apartments became increasingly complex.

The company needed a centralised property management system to handle its increasing number of apartments, while ensuring seamless scalability and high operational efficiency.

Furthermore, while UKO had a website showcasing its properties, it lacked a critical feature – the ability for prospects to book or apply online.

This created friction in the lead-to-lease journey, forcing potential residents to jump through hoops to secure a home. UKO needed a streamlined, tech-enabled solution that could convert interest into action, reduce admin, and create a seamless experience from first click to move-in.

Additionally, UKO sought a technology solution that could support the evolving co-living and BTR market in Australia. Without an integrated system, processes became fragmented, limiting efficiency and making it harder to manage tenant interactions, lease agreements, and operational data in real time.

"Our goal is to centralise all data within Yardi, including resident communications, to establish a single source of truth. By consolidating everything in one system, we can enhance transparency. This ensures better collaboration across teams, reduces inefficiencies, and allows for more informed decision-making based on real-time, accurate information."

Kayleigh Ireland
Regional Operations Manager, UKO



THE SOLUTION

"We needed to invest in technology systems that are fit for purpose for managing large multifamily assets. We looked at the current systems operators in the market, their experience and capability to answer our needs. We decided to partner with Yardi to maintain our position as Australia's best and largest multifamily operator. By integrating most of our key tech stack modules within one ecosystem, Yardi provides both processing and cost efficiencies for our organisation."

To address these challenges, UKO implemented solutions from Yardi's Residential Suite, including RentCafe for marketing websites and the resident app and portal, allowing the company to effectively manage its expanding portfolio. Initially starting with a smaller unit count, UKO has now grown to approximately 1,750 apartments.

The company also removed its purpose-built app in favour of Yardi's white labelled resident app to centralise all data within Yardi, including resident communications, to establish a single source of truth. By consolidating everything in one system, UKO can enhance transparency and ensure better collaboration across teams, reduce inefficiencies, and allow for more informed decision-making based on real-time, accurate information.

The platform's scalability has enabled the company to add more apartments effortlessly while keeping pace with the growing BTR market in Australia. Furthermore, with RentCafe, UKO now has dynamic marketing websites for each property where prospects can browse available apartments, book tours and apply for apartments.

With Yardi, UKO has been able to enhance operational efficiency as the software's integrated platform provides real-time data, streamlined workflows, and improved tenant experiences. By consolidating property management functions into a single system, UKO has reduced administrative overheads and improved responsiveness to tenant needs.

"The increased automation with Yardi has not only improved efficiency but also provided a more seamless and data-driven approach to decision-making. With better visibility and faster access to critical information, we can now focus on strategic initiatives rather than getting bogged down by administrative tasks."

Brice Lacker

Head of Business & Finance, UKO

"By leveraging all the data within Yardi, we have significantly streamlined both our internal and external reporting processes. The Yardi system allows us to centralise key insights, reduce manual workload, and enhance the accuracy of our reports."

Jeff Diao

Finance Manager, UKO



THE RESULTS

"With the Yardi integrated solution, operational and financial data now flow through a single platform. Revenue is tracked in real time, reconciliations are automated, and reporting is immediate. This has allowed us to close our books significantly faster and with greater accuracy."

Brice Lacker

Head of Business & Finance, UKO



ENHANCED TENANT EXPERIENCE & SATISFACTION

With Yardi, UKO can offer a more seamless and engaging experience for residents. The integrated solution allows tenants to easily access leasing information, make payments, and [submit maintenance requests](#) online and via the branded app, creating a more efficient and user-friendly process.

Tenants with Yardi's resident app can access the information they need on the go, update payment details quickly, and monitor real-time status updates and work order history, further enhancing communication and the resident experience. Also, automated communications help ensure timely responses to enquiries, while data-driven insights enable UKO to proactively address tenant needs. This focus on tenant satisfaction has contributed to improved retention rates and higher occupancy levels, reinforcing UKO's reputation as the largest scaled BTR and co-living operator.



12 DAYS FASTER FINANCIAL CLOSE

Previously, UKO was working across multiple disconnected systems. For example, preparing a monthly owner report used to take over one week. UKO had to export rent and payment data, manually reformat it, then re-upload it in a separate finance system. Any discrepancies required back-and-forth between teams.

With Yardi, this entire process is automated. All of UKO's data now sits within one eco-system, allowing them to generate accurate reports within two days of month-end.



INCREASED EFFICIENCY & MARKET ADAPTABILITY SATISFACTION

The adoption of Yardi's technology has enabled UKO to manage leases, payments, and tenant interactions with greater efficiency. The platform's real-time insights allow UKO to optimise occupancy rates and streamline operations, providing a competitive advantage in the expanding BTR and co-living sector. By automating critical processes and integrating financial management tools, UKO has significantly reduced the risk of human error and improved the accuracy of its reporting and forecasting.



SIGNIFICANT GROWTH IN UNIT COUNT

UKO's partnership with Yardi has been instrumental in scaling its operations. With 1,750 apartments now under management and a target of 5,000 within the next 3 years, the platform has proven its strength - from powering high-conversion marketing websites to supporting the complex demands of property and community management at scale.

Yardi's award-winning solutions are specifically designed for real estate management to help you be Energised for Tomorrow. See how we can help by getting in touch below.

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[CONTACT UKO](#)



| Energised for Tomorrow