



How MK2 Real Estate Scaled a £1.5 Billion Property Management Portfolio Utilising Yardi's Real Estate Software

See how Yardi's purpose-built real estate cloud software enabled MK2 Real Estate to manage more than £1.5 billion in mixed-use assets, with 2,000+ tenants – all on a single platform.

**Automation Saves
50-man Hours Per
Month Across Team**

**5 Times Faster
Invoice Processing**

**70% Growth
Over 3 Years**

**Full Portfolio
Visibility from
Central Dashboard**



"I'd used Yardi for 10 years prior to joining MK2, and I knew it could do what we needed. We were setting everything up from scratch and wanted a system that could grow with us."

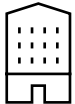
Marcello Della Croce
Director | [MK2 Real Estate](#)



£1.5B
ASSETS UNDER
MANAGEMENT



2,000+
TENANTS



MIXED PORTFOLIO
INDUSTRIAL, OFFICE,
RETAIL, HOTELS



BIRMINGHAM, UK
LOCATION

“MK2 is an experienced and trusted advisor offering rounded advice to owners and occupiers of commercial property.”

MK2 Real Estate is one of Birmingham's leading independent commercial property advisers.

The firm works across the UK advising on commercial property investment sales and acquisitions. This includes:

- Lease consultancy for landlords and tenants
- Building consultancy, including project management and dilapidations
- Property management, including facilities management, rent and service charge collection



THE CHALLENGE & SOLUTION

MK2 was founded in 2012, and when they launched their commercial property management business in 2017, the business began with just two people.

MK2's property management team wanted a platform that could support growth, streamline property operations, and handle service charges and tenant management at scale.

The team initially implemented Yardi Voyager and, as it grew, introduced Yardi's Procure to Pay functionality to streamline purchasing, invoice processing and approvals.

Today, Yardi remains core to the property management team's operations, helping manage everything from rent collection to client reporting in one fully connected system.

"We went from manually signing off invoices to digital workflows. It's not just faster, it gives us full traceability from receipt to approval, and that's been a game-changer for our team."

Darren D'Amore

Head of Client Accounting | MK2 Real Estate



THE RESULTS

MK2's property management team has grown from two to 25 people, with over £1.5 billion assets under management and 2,000+ tenants across the UK.

With Yardi as its central platform, the team continues to scale efficiently, adopt new tools quickly, and deliver outstanding client service.

"Everything we do is managed within Yardi, from tenant billing and contact details to service charge management and invoice approvals. It's made a huge difference to how we work."

Marcello Della Croce
Director | MK2 Real Estate



SMARTER, FASTER INVOICE PROCESSING

The implementation of Yardi Procure to Pay has transformed MK2's accounts payable processes, saving the team 50-man hours per month. Invoice approval is now fully digital, replacing the manual process of physically signing off paperwork, with full traceability from receipt through to approval, enabling the team to process invoices five times faster.



SCALABLE, FLEXIBLE OPERATIONS

MK2's entire property management portfolio, including industrial (65%), office, retail and hotel assets, is managed within the Yardi platform. The system supports different lease types, billing structures and asset nuances, all from one place. With Yardi, the MK2 team has been able to scale with ease, and new properties can be added quickly within Voyager – this has led to 70% growth over the past three years.



IMPROVED VISIBILITY & COLLABORATION

All team members have immediate access to billing data, contact information and financials, ensuring faster responses and stronger collaboration. As long as there's an internet connection, the team can work from anywhere.

"Implementing Voyager 8 is going to reduce internal emails, help us assign tasks within the platform, improve visibility and make us even more efficient."

Marcello Della Croce
Director | MK2 Real Estate



ENHANCED WORKFLOWS WITH VOYAGER 8

The new version of Voyager 8 introduces automated task workflows and system-generated notifications, which will reduce internal email traffic and streamline approvals.



FASTER ONBOARDING OF NEW TOOLS

Having a connected system has allowed MK2 to adopt and roll out new features as and when they need them – quickly. This includes integrating Yardi Procure to Pay, which they signed off and implemented in just a few weeks.



ADDED VALUE: PLATFORM EXPERTISE

MK2's internal knowledge of Yardi has also created new revenue opportunities. The team now supports clients operating their own Yardi platforms, a growing part of MK2's service offering.



ONGOING PARTNERSHIP: LOOKING TO THE FUTURE

MK2 has implemented Voyager 8, enabling the team to be AI-ready, and bringing enhanced workflows and task automation, notification tools to reduce email reliance, and greater transparency into jobs and approvals.

The latest software provides better visibility, allowing the team to see everything from the central dashboard without having to filter down by client. In addition, the team is looking forward to Yardi's Tech Roadmap, preparing to explore future features such as AI-powered lease data extraction and more.

Yardi's award-winning solutions are specifically designed for real estate management to help you be Energized for Tomorrow. See how we can help by getting in touch below.

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| Energized for Tomorrow

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