Get the most from your technology investment by managing affordable housing properties, residents, finance and compliance with a single software platform.
Power Your Organization With a Single Connected Solution

- Lower your total cost of ownership
- Improve resident services, enhance staff efficiency, manage costs and mitigate risk
- Ensure compliance with workflows for every major subsidy
- Protect your organization and reduce exposure to litigation and legal fees
- Improve work environments and reduce staff turnover costs
- Get a single version of the truth with executive reporting
- Eliminate duplicate data entry and integrate automated processes
- Keep your data safe and reduce costs with an award-winning cloud solutions provider
- Leverage the experience and applied knowledge of the industry leader

Yardi Affordable Housing Suite

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Yardi Affordable Housing Suite

- SaaS
- Procure to Pay
- Data
- Ancillary
- Online Applications
- ERP

- Market & Research Data
- Procurement, Vendor Management, Invoice Processing
- Resident Screening, Payment Processing, eLearning, Insurance, Utility Billing
- Applicant and Resident Portals
- Property Management, Accounting, Compliance Operations, Maintenance, Business Intelligence

Yardi Affordable Housing Suite
Key Benefits

• Features a single platform and database with full drilldown for true visibility

• Utilizes automated workflows modeled on industry-standard best practices

• Includes hundreds of standard reports and custom analytics with drilldown to transaction-level data

• Offers a suite of built-in smart additions for the flexibility to create a full business solution

• Leverages Software as a Service (SaaS) deployment and benefits

• Delivers real-time access through all major Web browsers to execute leasing and provide resident services from smartphones and tablets
Property Management

Leverage the most advanced Software as a Service property management platform for affordable housing with built-in accounting, compliance, real-time performance analytics and complete mobility.
Yardi Voyager Affordable Housing

Yardi Voyager is an end-to-end platform combining compliance, financial and property management information in a single, centralized database — with mobile access to online applications, provide resident services, view dashboards and complete tasks from smartphones and tablets. Add products from the Yardi Affordable Housing Suite and take advantage of our comprehensive front office and back office tools and services for a full business affordable housing real estate solution. Streamline workflows and boost compliance with support for all major subsidies, including HUD 50058, 50059, LIHTC, RD, HOME and more.

Efficient Management

Streamlined workflows help manage check writing, approve work orders, process purchase orders, and set up new leases, move-ins, move-outs and more. Voyager performance tables allow you to configure stored procedures to meet your individual property management requirements.

Smart Software

Voyager has smart navigation tools including a menu search box to find functions and a site search box to find account information quickly and easily. Make a favorites list of the screens you use most or use the history function to see where you’ve been. If you’re a keyboard power user, you can set up shortcuts to your favorite screens.

With Voyager, you can work on a desktop computer, laptop computer, Microsoft® Surface™, Apple® iPad®, Android™ tablet and all major smartphones. And because it’s browser independent, you can choose the browser that works for you.

Organizational Insight

Access hundreds of standard affordable housing reports included with Voyager. Report customization tools are also available to create reports just for your organization.
Mobile Solutions

The Voyager platform provides seamless integration with our mobile apps so you can provide resident services, and complete tasks and approvals right from your mobile device. License our suite of products for access to mobile apps including RENTCafé Affordable Housing, Yardi PAYscan Mobile, Yardi Maintenance Mobile, Yardi Maintenance Manager Mobile, Yardi Inspection Mobile and more. Yardi mobile solutions are optimized for iPhone® and iPad®, BlackBerry® smartphones and Android™ smartphones and tablets.

Extend the Voyager property management and accounting platform with integrated value-add products from the Yardi Affordable Housing Suite. The suite features comprehensive solutions for online applications, screening, procurement, invoicing, payment processing, maintenance management, energy management and more.

Key Features

- Compatible with all Web browsers and mobile devices
- Streamlined leasing workflow
- Configurable role-based dashboards
- Easy to understand resident ledgers and HAP ledgers with drilldown to every transaction
- Integrated general ledger and automated move-in, move-out accounting
- Integrated maintenance and work order tracking
- Customizable notices and verification letters
- Analytic reporting with drilldown and custom report writing
- Smart data entry and quick access to regularly visited screens and history
- Correspondence management for resident communications
- Service contract feature lets you process purchase orders, change orders and payables for contracts
- Hosting options include Yardi SaaS and Yardi SaaS Select
Program Compliance

Provide staff with compliance workflows created by a dedicated team of Yardi affordable housing experts. Voyager provides intuitive browser-based navigation through everyday workflows for compliance with all major federal and state funding sources. Voyager can also be configured to track compliance data for many local housing policies and programs. Reduce training costs and prevent user mistakes with industry-leading software designed for affordable housing staff. Submit accurate reports on time with connectivity to your funders’ reporting sites.

Manage HOME Units

• Qualification of HOME households with one or multiple subsidies
• Household qualifying based on total or adjusted income as required
• Fixed and floating HOME units
• Rent limit history
• Automatic enforcement of HOME available unit rule
• State-specific tenant income certifications
• HOME unit mapping
• Automatic maximum rent override when combined with project-based subsidies

Support Rural Development Properties

• Automated RD 3560-8 Tenant Certification Form and RD 3560-29 Notice of Payment Due Report
• Compatible with USDA chart of accounts
• Basic rent and overage tracking
• MINC interface
• General-ledger driven 3560-7 budget worksheet
• General-ledger driven 3560-10 balance sheet worksheet
• Easy rental assistance assignment

The Affordable NAUR Toolbox gives users a quick overview of their tax credit property’s compliance.
Support HUD 50059 Units
- Multiple subsidy types and contracts per property
- Gross rent change and automatic updates to later certifications
- Automated utility reimbursement payments
- Centralized TRACS processing of tenant and voucher files
- Automated iMAX interface
- One-step receipt processing of HAP voucher payments
- Printing of required compliance documents including 50059s, vouchers, model leases, 9887s and more
- Customizable reports, forms, letters and leases
- Flexible waiting lists
- Complete certification history
- Rent, HAP and utility reimbursements
- Debit card option for utility reimbursement payments

Manage Tax Credit Properties
- Separate income and rent restrictions
- Automatic enforcement of the Available Unit Rule and Unit Vacancy Rule
- Set-aside layering at project and building levels
- Project mapping for fixed or floating set-asides
- Flexible recertification scheduling for tenant income certifications
- State-specific tenant income certifications
- State-specific unit event reporting
- One-step receipt processing of tenant-based voucher payments
- Complete certification history
- Automatic upload of tax credit data to state sites where applicable
- Tax credit recertification waivers
- Tax credit compliance monitor helps you predict impact of changes before they happen

Key Features
- Single data entry and concurrent qualification reviews for multiple subsidies
- Online integration with reporting sites, including iMAX, TRACS and MINC
- Quick pre-qualifying and simple step-by-step qualifying
- 50059 baseline conversion tool
- Wizard workflow for pre-certification of applicants based on project type
- Customizable verification letters, recertification letters and other notices
- Dashboard summary of compliance tasks and alerts for tasks due

Voyager provides links to HUD Handbook 4350.3 and the MAT users guide within the user workflow, allowing users to verify HUD rules and regulations.
Financial Management

Yardi Voyager Affordable Housing is a complete accounting system designed to meet all applicable GAAP and IFRS requirements. The full-featured general ledger makes financial management processes efficient and responsive to unique organizational policies and procedures. With tools including multiple sets of books, general ledger allocation, recurring journal entries, segmented accounting, intercompany accounting, financial entity setup and account trees, Voyager has the accounting power to support your business.

Accounts Receivable

Voyager provides comprehensive accounts receivable functionality including resident invoicing, automatic or manual payment receipting, creation of letters and statements and back rent calculation based on different calculation types. Accounts receivable functionality is fully integrated with the general ledger, cash receipting and accounts payable in Voyager for real-time data entry with batch and quick receipts, unlimited recurring charges and late fee management with grace periods. Furthermore, Voyager manages complex rent rolls, including overages and turnover rents, and tracks multiple checking accounts.

Accounts Payable

Voyager streamlines the payables process and reduces costs by converting paper invoices into efficient electronic transactions virtually eliminating paper and mailing costs. Automated workflows create additional efficiencies as invoices are routed through the approval process through vendor payment. Voyager can generate both one-time and recurring invoices. The system can produce customizable rent statements and reconciliation letters to residents as well as generate statements in bulk for printing or sending automatically by email.

The Invoice Register Dashboard shows the status of all invoices, eliminates paper processing requirements and helps avoid bottlenecks with vendors. Data presented on the dashboard includes drilldown to vendors and payment status.
General Ledger

The powerful general ledger allows your organization to use a single chart of accounts with configurable accounting segments. The system offers standard cash and accrual books with the ability to create multiple configurable books. Users can drill down to base transactions from high-level reports.

- Distribute expenses from a source property/entity to multiple target properties/entities based on predefined allocation percentages
- Create consolidated journal entries and apply them automatically to multiple individual entities based on percentages or statistical data

Key Features

- Unlimited number of financial entities with varying fiscal years
- Recurring journal entries with formula-based calculations
- Analytic/audit dashboards for reviewing receivable, payable and job cost transactional data
- Simultaneous cash and accrual basis accounting
- Streamlined payables process that converts paper invoices into electronic transactions
- Comprehensive budgeting tools
- Automated bank reconciliation
- Automated utility allowance reimbursement payments
- Check writing capability with your paper stock
Key Features

- Run all financial reports from a single screen with the financial analytics dashboard
- Drill down to the transaction detail from any financial report for unparalleled transparency
- Export any financial report to Excel or PDF format

Financial Analytics

Financial analytics provide access to all financial data and key performance indicators enabling unprecedented access for property managers to review income, cash flow, balance sheet, budget comparison, trial balance, 12-month activity, quarterly activity, annualized reports and more. Voyager offers standard financial analytic reports with runtime filters based on user-defined, multi-tiered hierarchies. These can be displayed as a report on screen, exported to Microsoft® Excel or Adobe® PDF format, or saved as dashboard content. Reports include drill-down links to underlying transaction screens and reports.

Account Trees

Voyager account tree functionality allows you to create endless variations of standard or custom reports quickly and easily. This eliminates the need for multiple charts of accounts. Custom account trees can accommodate your unique organizational reporting requirements. A custom account tree is a virtual collection of headings, accounts and totals mapped to your chart of accounts.
Maintenance & Work Orders

Yardi Maintenance provides the tools you need to perform and track daily maintenance for all types of real estate including work order and purchase order processing, expense limits, warranty tracking and real-time reporting. Streamlined workflows with dashboards, calendars and alerts make maintenance processes more efficient and ensure exceptional service to your residents. With the optional Yardi Maintenance Mobile application, technicians can access, create and complete work orders from the field.

Key Features

- Configurable, systematic processes for work orders from initial contact through completion
- Conveniently create payables for third-party vendors from information included on the work order
- Assign and schedule work orders efficiently via an intuitive dashboard
- Track work requests, alerts and exceptions with built-in analytic tools

WO Dispatch is a comprehensive report that shows all properties and a description of work to be done. Service Request Scheduler schedules work orders for technicians.
Key Benefits

• Delivers accurate revenue projections based on defined leases and rollover assumptions

• Provides greater flexibility and insight with unlimited budget revisions and ability to copy and combine budgets

• Improves collaboration during budget management processes

• Ensures tighter security with integrated access control settings
Budgeting & Forecasting

Plan for every financial scenario with flexible forecasting and real-time market conditions.
Yardi Budgeting & Forecasting makes portfolio budget projections more accurate and efficient with detailed analyses and comparisons of current and future income and expenses. Gain unmatched flexibility in budget preparation scenarios and streamline your financial planning processes.

Accurate Projections

Analyze and compare financial projections using budget worksheets. Commercial property owners can project future revenue from existing leases, including variables such as planned rent increases and expected recoveries. Real-time market leasing assumptions can also be applied to expiring commercial leases for added accuracy.

Quickly generate detailed budget projections.
Configurable Projections

Integrated with Yardi Voyager, Yardi Budgeting & Forecasting makes it easy to project financial scenarios using actual general ledger accounts and budgets. Forecasts can be based on market condition assumptions and be configured with data variables from Yardi Voyager.

Key Features

• Unlimited budget revisions with ability to copy and combine budgets
• Security settings to assign users with access, read and write capabilities
• Exports budget data to Microsoft® Excel
• Documents comments, variances and action items using budget details and narratives
• Uses variance analysis to identify amounts that exceed specified budgeting thresholds
• Enables zero- and task-based budgeting
• Generates a wide variety of budget-to-actual comparative reports
• Controls general ledger account access to budget worksheets
• Ability to lock worksheets and hide accounts from unauthorized users
Key Benefits

- Streamlines the applicant and resident experience
- Reduces staff interview and data entry time
- Standardizes interviews to help mitigate fair housing issues
- Increases document accuracy and completeness
- Reduces paper handling and storage costs
- Increases time for site managers to assist residents and applicants
- Features full integration with Yardi Voyager and Yardi ancillary products and services
Online Applications & Recertifications

Give affordable housing applicants online access to submit everything needed to qualify for a unit. RENTCafé Affordable Housing supports HUD 50058, 50059, HOME, Rural Development Section 515 and LIHTC subsidies.
RENTCafé Affordable Housing

Simplify and expedite eligibility reviews by replacing paper applications with RENTCafé Affordable Housing. Provide convenient access to web-based rent payments, maintenance requests, community newsletters and annual recertifications.

Online Applications

Avoid the burden of handwritten paperwork and spend less time following up on incomplete submissions. With easy-to-navigate web forms, applicants can submit information when its most convenient using their mobile device or a kiosk in your office.

Paperless Documentation

Help applicants avoid unnecessary trips to your office. Prospects can easily upload all required application documents securely to RENTCafé Affordable Housing. Electronic applications reduce the cost and potential insecurity of storing physical files.

Faster Recertifications

Save staff hours by reducing the need to meet with residents each year to process recertifications. Instead of in-person meetings with your staff, residents can conveniently submit their annual updates online.

Increased Efficiency

Save time on data entry. Integration between RENTCafé Affordable Housing and Yardi Voyager Affordable Housing eliminates the need to rekey client information once an applicant becomes a resident as data flows seamlessly to Voyager.

Users can submit complete applications faster with step-by-step online workflows.

Integration with Yardi Voyager Affordable Housing reduces data entry for your staff.
Online payments and maintenance requests bring modern conveniences to your residents.

Built-in Convenience

Transform the way you work with clients with innovative features that simplify affordable housing processes, such as:

• Built-in translation features to accommodate clients with limited English proficiency
• 24/7 access for residents to update household information, request repairs, view account information, make payments and complete annual recertifications
• Automated processing of correspondence using printed barcodes for quick resident lookup without manual search effort

Key Features

• Streamlined application workflows designed around your business processes, rules and documents
• Compliance and lease document generation for original or electronic signature
• Multiple language options for applicants with translation and printing of documents in English
• Improved application data quality with a step-by-step workflow
• Reduced perception of staff coaching mitigating risk of fair housing claims
Key Benefits

- Reduces loss from collections, evictions and legal action
- Automates consistent decisions and improves compliance with customizable rules
- Increases ease of use with one integrated system and simplified online leasing workflow
- Leverages resident history data in Voyager for better business intelligence
Resident Screening

Make screening a seamless part of your Yardi Voyager leasing workflow and leverage it with your operating data to ensure you consistently select and retain low-risk residents.
ScreeningWorks Pro

ScreeningWorks Pro is a proven online resident screening system that delivers comprehensive reports so you can make smart rental decisions and minimize risk. You have access to credit reports from the three major bureaus, terrorist, drug trafficker, criminal and sex offender records, rental payment history and landlord/tenant civil court records and Social Security fraud screening. Using the most reliable data available, our solution eliminates guesswork and provides automated recommendations tailored for your properties to help you select quality residents.

Confident Screening

Our solution delivers a reliable screening process to provide your staff with clear, consistent direction that supports your organization’s rules. Screening workflow automation provides built-in control and cost savings and enables your staff to work more efficiently. Decision criteria are tailored for each property in your portfolio so applicants will always be screened uniformly and according to your objectives.

Strategic Advantage

The screening and reporting tools included with the system enable Affordable Housing providers to minimize risk and maximize revenue while maintaining compliant, safe and economically viable communities. ScreeningWorks Pro provides a strategic advantage with management reports and analytics that shed light on your applicant traffic and performance. Experienced consultants are available to further assist in fine-tuning decision criteria to meet your goals.
Oversee applicant traffic and property performance in a single snapshot with the ScreeningWorks Exec reporting dashboard.

Automate recommendations based on your criteria and help staff work more efficiently.

Key Features

- Integrated with the entire Voyager leasing cycle, including generation of lease documents
- Screening and operational data are combined for smarter organizational decisions
- Customizable rules automate consistent rental decisions and improve compliance
- Strategic analytics and executive reports provide insight into portfolio-wide traffic and screening activity
- Business profile reports available as an additional service
Key Benefits

- Increases resident satisfaction and maximizes your cash flow
- Scans and digitizes paper checks and money orders in bulk
- Offers one-stop convenience and reduces money order issues with walk-in payments
- Provides secure instant access, confirmations via text message
- Streamlines accounts payable with automated vendor payments
- Auto-transfers electronic deposits and payments to and from your bank account
- Eliminates manual errors and time-consuming bank trips
Payment Processing

Save time and maximize cash flow with a payment processing solution that eliminates bank runs, automates rent collection and simplifies vendor payments.
Increase resident satisfaction and office efficiency with Yardi Payment Processing. Manage accounts receivable and accounts payable with one system that helps you streamline rent collection, cut operational costs and reduce processing errors. Make collecting rent and other fees easier with user-friendly payment options that eliminate bank runs for your staff. Your residents can conveniently pay rent by check, online, via text or at participating retailers. Your staff can more quickly process incoming payments and outgoing payments to any vendor.

**Collect Online Payments**

Offer paperless self-service rent payments with a recurring payment option using Yardi Online Payments. Residents can log in at any time, view their account balances and pay rent directly from a bank account (ACH payment) or with a credit or debit card. Online payments are entered directly into Yardi Voyager, with automatic deposits and easy bank reconciliation. ACH payments are sent to your bank via EFT the next day. Credit and debit card payments are processed within 2-4 days.

**Collect Text Payments**

Give residents 24/7 convenient and secure mobile access to review balances and make payments via SMS text messaging with RENTCafé TextPay. Immediate confirmation is provided to residents making text payments from a bank account or credit or debit card. Rent payments are automatically entered into Voyager, improving operational efficiencies while increasing resident satisfaction by providing an in-demand mobile service.

**Collect Check Payments**

Eliminate trips to the bank, lost checks and manual keying errors while reducing NSF risk with Yardi CHECKscan. Scan bulk batches of personal, corporate, bill pay and cashier’s checks as well as money orders to greatly reduce processing time. Instantly create receipt batches in Voyager for all items and permanently store the image files – so you don’t need to make copies. Payments are transferred electronically to your financial institution the next day, optimizing your cash flow.
Collect Walk-in Payments*

Let residents pay rent in cash at over 20,000 participating retail locations. Our walk-in payment system (WIPS) provides the ease of a one-stop experience and reduces money order issues for your staff. This service can be easily added to your existing Yardi cash management system. Electronic payment confirmations are automatically available in Voyager the next day. Funds are made available within three business days.

Pay Vendors and Owners*

Automate check writing and electronic vendor or owner payments with outgoing accounts payable. ACH payments are administered and distributed automatically, then instantly recorded in Voyager — speeding up processes, reducing manual errors and cutting down on paper waste. For vendors and owners that don’t accept electronic payments, we process, print and mail checks for you with all activity documented in Voyager, saving your team significant time and increasing productivity.

*Not currently available in Canada

Key Features

- Electronic deposits for rapid availability of funds
- 24/7 resident access to make online and text payments
- Credit and debit card and ACH resident payments with recurring ACH option
- Walk-in payment service for cash payments at participating retail locations
- Voyager auto-matches charges and applies payment priority rules
- Permanent check image storage for scanned payments
- Electronic vendor and owner payment processing and transfers
- Full-service check writing and distribution by our check writing service organization
- All transactions instantly recorded in Voyager
Key Benefits

- Offers convergent utility billing that can increase collections by 20%
- Includes meter reads with consumption alerts to identify errors and costly leaks that need repair
- Features paperless utility invoice processing saving you money and time
- Includes dedicated regulatory staff and service teams to provide support
Energy

The only solution for utility billing, energy management and submeter data administration that is built into Yardi Voyager and backed by 24/7 live customer service.
Yardi Smart Energy Suite

The Yardi Smart Energy Suite includes multiple products designed to help you create the energy program that fits your needs. Yardi Utility Billing and Yardi Utility Expense Management are built into Yardi Voyager to automate utility billing and optimize energy management, backed by service teams and a dedicated regulatory staff. Consumption data and costs are consolidated in your Voyager database, including the ability to capture and report in real-time for some devices. Convergent bills are auto-generated and sent to residents via email or mail. Smart analytics enable control of utility payables by monitoring consumption, identifying leaks, notifying responsible parties, detecting invoice errors and recovering average charges.

Centralize Billing

Yardi Utility Billing transmits and analyzes submeter data and costs are automatically allocated to residents. Along with accurate allocations, our solution provides direct resident billing and online payment options that increase your operational efficiency, while maximizing cash flow.

Improve Collections

Yardi Utility Billing creates monthly statements that combine resident utility charges with rent due. Studies show that collection of utility costs increases by approximately 20% with convergent billing. And when a resident moves out, final utility bills are automatically tied into your deposit accounting workflow to ensure collection of any outstanding charges. Vacant unit cost recovery provides timely utility transfers when a resident moves in.

Gain Control

Yardi Utility Expense Management includes electronic invoice processing, rate and tariff auditing, vacant unit analysis, utility consumption and cost analytics and (optionally) bill pay. Utility invoices can be efficiently processed electronically with an online approval workflow, ensuring timely EFT payments and reducing or eliminating late fees. All utility cost and consumption data is made available for analysis and benchmarking.

Manage Submetering

Submetering individual units for master-metered utilities allows you to charge residents for their exact consumption, which decreases costs and increases conservation. We guarantee a professional installation and ongoing system maintenance by our in-house network of experienced technicians.

The entire process of meter reading, allocation, billing and payment is completed within the single Voyager database.
Maximize Insight

Yardi E2 Insight is a web-based, interactive, user-friendly tool that provides energy and utility dashboards to track cost, consumption and emissions, and intelligently compares your properties to ensure everything from entire portfolios to individual meters are managed efficiently and to budget. Together with Yardi Utility Expense Management, the process of understanding your utility costs and consumption becomes simple.

Expand Sustainability

Our Certified Energy Managers®, engineers and MBAs have broad experience in rates, policy and analysis as well as hands-on knowledge of mechanical utility systems. We can identify conservation opportunities that meet your business initiatives and measure results with property benchmarking following industry-approved protocols, including ENERGY STAR® scores, reporting and certifications.

Key Features

- Convergent billing tied into your Voyager move-out workflow
- Automated meter readings, submeter data analysis and billing allocation
- Cost and consumption analysis, with monthly reconciliation
- Analytics using automated meter reads that identify leaks and variances
- Dedicated regulatory staff and service teams
- 24/7 live call center support for residents, with call details (and recordings by request) logged in Voyager for quality control
- Electronic invoice processing with vacant unit cost recovery, rate and tariff analysis, ENERGY STAR benchmark reporting and optional bill pay
- Submeter installation and full service maintenance options to preserve the efficiency of your system
- Dynamic dashboards and analytics with Yardi E2 Insight for a cohesive tool
Key Benefits

- Provides financial oversight with real-time cost, commitment and budget comparisons portfolio-wide
- Helps maintain tight cost control with automatic over-budget monitoring of every transaction
- Establishes governance with predefined workflows and rules consistent with Yardi Voyager
- Controls capital expenditure budget allocation process
- Includes extensive analytic reporting
Job Cost

Improve cost control, budget oversight and profitability for construction projects of every size and description—from capital expenditures and single-unit improvements to ground-up developments.
Keep projects on track with heightened cost control, complete budget oversight and accurate forecasting and management of contracts, commitments and cash flow. Manage all types of construction projects including CAPEX, tenant improvements, space renovations and property development.

**Construction and Development**

Support projects at all phases, from pre-development to close-out, and for any duration. You can also develop financing plans and manage contract commitments, draws and progress billings from general contractors and subcontractors, and complete projected final and cash flow forecasting.

**Job Costing and Budgeting**

Your actual costs are automatically tracked and compared to the job budget. You get full visibility into all committed costs and change orders, with real-time job cost and general ledger updates as transactions are entered. Billing and draws can be created easily by actual costs incurred or percent complete, and charges automatically generated for recovering costs.

**Comprehensive Reporting**

Strengthen your reporting with comprehensive information related to budget amounts, revisions, commitments, change orders and amounts billed to date per category. Slice the data any way you like – by property, job, cost code or job attribute, among many other options.
Increased Flexibility

Apply user-defined workflow approvals for jobs, budgets, contracts and budget transactions. Simplify your work by hiding unused features and fields. Define your own fields for capturing pertinent data for historical purposes and reporting.

Key Features

- Unlimited, user-defined budget cost categories with templates and models
- Full contract and change order, committed cost tracking and analysis
- Detailed, real-time recording of job costs and other actions across the entire construction lifecycle
- Multiple job cost summary and detail reports with drilldown to underlying transactions
- Custom, automated workflow approval for jobs, job budgets and revisions, contracts and change orders
- Multiple points of access for importing and exporting data
- Custom job cost analytics for creating your own reports
- Seamless integration with Voyager
Key Benefits

• Saves money by consolidating procurement spend into one platform

• Enables better decision-making with real-time Voyager data

• Provides powerful analytics to support continuous process improvement

• Increases efficiency and productivity with online and mobile workflows

• Eliminates interfacing with third-party systems

• Saves time and drastically reduces scanning, keying, printing and other manual tasks

• Gives vendors real-time transparency into their business with you
Procure to Pay

Go paperless and reduce manual tasks with an end-to-end procure to pay solution. Gain real-time visibility into budgets and cash, increase efficiency with online catalogs and manage vendors more effectively.
Yardi Procure to Pay

Gain efficiency and productivity across the procure to pay process while attaining real-time transparency into your budgets and cash flow. The end-to-end Yardi Procure to Pay platform includes electronic invoice processing, online and mobile approvals for purchase orders and invoices, flexible purchasing catalogs and powerful vendor management tools.

Paperless Invoice Processing

Yardi PAYscan is a paperless, mobile-enabled invoice workflow platform that provides a 360-degree view of transactions from check to payable to invoice to purchase order, work order, job or contract. In addition, all budget and cash data is available in real-time. Use powerful analytics to drive continuous improvement across your procure to pay process.

Full-Service Invoice Processing

Reduce costs and increase efficiency even further with Yardi PAYscan Full Service, which lets vendors submit invoices to a secure, centralized location from which Yardi scans and enters the data for you. Yardi opens a dedicated PO Box and email address for your organization’s vendors to send their invoices. The invoices show in Voyager as invoice registers, ready for you to review, approve and process as payables.

Payments
- Yardi Bill Pay offers outsourced check printing and ACH payments
- Yardi Bill Pay credit card payments (both physical and virtual) create a frictionless payment process
- Complete the automation of the Procure to Pay cycle

Vendor Management
- VENDORCafé provides a web/mobile platform to help manage vendors more effectively
- VENDORCafé provides vendors real-time invoice and payment transparency
- VendorShield reduces risk and helps automate vendor screening and onboarding

Invoice Processing
- Yardi PAYscan offers web/mobile invoice processing
- Vendors submit invoices to Yardi for scanning and data entry
- Utility Expense Management drastically reduces time spent on utility invoices

Procurement
- Yardi Marketplace offers a web/mobile purchasing platform with powerful reporting
- Your suppliers and pricing reside in one procurement platform (Yardi catalogs also available)
- Deep integration allows electronic invoices to flow directly into PAYscan
Online Procurement

Yardi Marketplace is an online and mobile MRO shopping platform. Manage suppliers and leverage contracted pricing in one platform with off-the-shelf supplier relationships and catalogs, or create your own online catalogs. Yardi Marketplace works seamlessly with PAYscan to process invoices electronically. Get insightful reporting that gives you full control of your organization’s procurement activity.

Key Features

- Centralized and powerful procurement platform
- Full audit trail capabilities to enforce compliance
- Open invoice monitoring and real-time view of cash
- SKU-level reporting to identify potential savings
- Electronic invoicing with Yardi Marketplace and VENDORCafé
- Full-service invoice importing and data entry to eliminate self-scanning
- Invoice matching to POs, contracts, WOs and jobs
- Integrated mobile app for online invoice approvals and review

Vendor Management

Empower your vendors to manage their business with you through the VENDORCafé online and mobile portal. Vendors can submit invoices and view invoice status, payment details, purchase orders and work orders in real time. Invoices submitted electronically through VENDORCafé import immediately into PAYscan. VendorShield simplifies management of Form W-9s, certificates of insurance, service contracts and other documents.

Simplified Bill Payments

Automate check writing and electronic vendor or owner payments with outgoing accounts payable. ACH payments are administered and distributed automatically, then instantly recorded in Voyager — speeding up processes, reducing manual errors and cutting down on paper waste. For vendors and owners that don’t accept electronic payments, we process, print and mail checks for you with all activity documented in Voyager, saving your team significant time and increasing productivity.
Key Benefits

• Ensures fewer equipment breakdowns with preventative maintenance scheduling

• Enables fast response to maintenance requests with mobile access

• Facilitates oversight of maintenance personnel with location tracker

• Features graphical display of key performance indicators

• Includes maintenance, inspection and fixed assets modules
Maintenance Management

Schedule, track and manage all preventative, routine and emergency maintenance from your desktop or mobile device – and gain modules for managing inspections and fixed assets at no extra cost.
Yardi Advanced Maintenance

Yardi Advanced Maintenance is your solution for complete scheduling, tracking and management of asset maintenance from your desktop or mobile device. The solution supports all types of real estate market segments including, but not limited to, multifamily, subsidized, senior, military, condominium, HOA, retail, office and industrial properties. You can schedule preventative, routine and emergency maintenance tasks. A location tracking feature allows you to match technicians with tasks, ensuring rapid response to emergency requests.

Maintenance Manager Mobile

Yardi Advanced Maintenance includes the Yardi Maintenance Manager Mobile app which helps you save time, boost efficiency and increase tenant and resident satisfaction by taking your maintenance workflow mobile. Maintenance managers can easily track technicians, assign work orders and manage their maintenance tasks from an Android™ Tablet or iPad®.

Facilities Management

Stay informed about your properties’ maintenance operations via intuitive, customizable dashboards. A guided workflow simplifies and expedites the work order creation process. Key performance indicators help you assess work order response and completion, employee activity, and material usage. Also, the solution integrates with VENDORCafé to allow you to request and manage vendor proposals from your tablet.
With Advanced Maintenance, you receive additional products for managing assets at no extra cost, including:

**Yardi Maintenance**
Perform and track daily maintenance for your properties with unparalleled ease and efficiency.

**Yardi Inspection**
Schedule, perform and manage all types of inspections including annual, regulatory, due diligence and more.

**Yardi Fixed Assets**
Record and monitor fixed assets from purchase order issuance through purchase, use and final disposition.

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**Key Features**

- Full planning and scheduling of maintenance tasks
- Complete history of work orders
- Fewer equipment breakdowns with preventative maintenance scheduling
- Complete history of all fixed assets
- Fast response to maintenance requests with mobile access
- Oversight of maintenance personnel with location tracker
- Graphical display of key performance indicators
Key Benefits

• Leverages your operational, financial and ancillary data in Voyager for business-wide insight

• Helps you easily monitor operations using internal key performance indicators

• Delivers greater transparency into performance at portfolio, property and resident levels

• Provides 24/7 access to key decision-making tools from any mobile device
Business Intelligence

Easily create simple-to-use dashboards to analyze the operational and financial health of your entire portfolio.
Yardi Orion Business Intelligence

Yardi Orion Business Intelligence is a unique, mobile-enabled platform that can be installed and customized easily and cost-effectively. Orion features more than 200 built-in key performance indicators and powerful, flexible reports and dashboards that provide a 360-degree view of your business. Orion ensures secure access to data that helps owners and managers improve business performance yet requires dramatically less time and cost to implement than legacy business intelligence systems.

Powerful Analytics

Orion combines the financial, operational and ancillary data housed in your Yardi Voyager system and Yardi Affordable Housing Suite products to give you a holistic view of your operations — including financials, spending, energy management, applicant screening and more. Easy-to-build dashboards utilizing drag and drop functionality support action-based monitoring of trends in resident, property, portfolio and business-wide performance. You can perform ad hoc analysis, dissect data and create charts with a Microsoft® Excel connection to a tabular data model built on Voyager data. Upload and publish your Excel reports and charts for others to view in Orion. With Orion you get total visibility with detailed and configurable reporting and analytics — information that can be combined for unique insights and acted on to improve portfolio performance.

Mobile Platform

Orion is a browser-agnostic, mobile-friendly platform that delivers robust reporting and dashboards to tablets. With 24/7 convenience, you can create customized views of property and resident data through an intuitive tablet touch interface with the same customized reporting that you can generate on your desktop computer.

Custom KPIs

Orion includes a toolset that builds reporting content focused on the metrics you use to run your business. You can easily create your own unique set of key performance indicators based on data from tables in Voyager. You can also group and display data by attribute such as property type, region, portfolio and market. You control the data to display and how to display it: line charts, bar charts, pie charts, stacked bar charts, data grids with rankings and more. Once you create your unique measure and chart, it is easy to drag and drop it onto your dashboard.

Dashboards with operational data, all at your fingertips. Discussions feature allows users to add comments, tag objects and follow discussion threads and trends directly in the program.
View supply with weekly demand and leasing, first show count and application count and average rents. Filter by region, property or time period. Drill down into your revenue growth, leasing analysis and rent and occupancy analysis.

Key Features

- Configurable, interactive dashboards with drag-and-drop tiles and widgets
- Discussions enable users to comment about performance metrics within dashboards
- User-defined KPI targets and benchmark thresholds
- Custom SSRS reporting with Voyager analytics and ad-hoc Excel analysis
- Performance metrics with instant slicing, dicing and pivoting data
- Mobile accessibility across multiple devices and browsers
- Ensures secure access to data that helps owners and managers improve business performance

View your weekly leasing and resident activity, screening decision reporting, delinquencies, write-offs and skips, evictions and early terminations. Filter by region, property, or time period. Drill down into application demographics and resident risk by source.
Key Benefits

• Provides immediate access to decision-makers, saving time
• Includes comprehensive property and market analytics that drive superior returns
• Targets borrowers early in the refinancing process
• Identifies value-add prospects based on defined criteria
• Delivers information on the right deals, not just those currently on the market
Market Data

Your source for originating, pre-underwriting and managing assets for profitable real estate loans and investments.
Yardi Matrix

Empower your business with the same information that leading real estate investors across the U.S. rely on to make better business decisions. Whether your principal interest is residential, office, industrial or self storage properties, we’ll deliver the information you need to take control of property prospecting, underwriting and asset management processes. All parties gain value from Matrix—brokers, acquisition groups, foreign and domestic equity investors, debt investors, fee property managers and more.

Complete Property Research

Matrix does the heavy lifting—with extensive quality control—to compile property-level research that closes deals and drives value. We save you time by unveiling the true ownership of LLCs and senior level contacts, abstracting all senior loans, continuously updating sales data, obtaining verified tenants, lease rents, lease expirations and current listings and providing data-driven occupancy and forecasts.

Actionable Analysis

Get the data you need to analyze and feed your own financial models, so you do not waste time pursuing unproductive deals. Find that needle in the haystack—the right deal—with our unique asset rating system and loan maturity schedules. And with Yardi Matrix’s exclusive revenue and expense comp data, you’ll know the deal is in your strike zone before devoting your valuable time on it.
Accurate Tracking

Track asset performance and the valuation of your properties—along with those of your competitors or potential partners. Our proprietary improvement and location ratings systems allow you to compare apples to apples—giving you fair and balanced performance information to act upon.

Market Insights

Whatever your role—acquisitions, refinance underwriting, valuations or sales—Matrix is your source for actionable information. Our renowned institutional research on markets, investment strategy and long-term trends is at your fingertips and included as a subscriber.
Key Benefits

• Speeds up employee onboarding with courses that blend Yardi software training and custom policies and procedures

• Reduces training admin costs with efficient automated workflows and data import/export

• Consolidates training program admin tasks to a single platform

• Automates recertification processes and compliance reporting

• Improves employee performance by encouraging staff to explore new skills in safe, Yardi practice areas

• Builds a robust culture of learning with achievements, peer discussions and assignment feedback tools

• Achieves better accountability and knowledge retention over traditional training

• Boosts employee confidence with relevant and effective training resources that improve job efficiency
Online Learning

Create a personalized learning experience that maximizes knowledge retention and job satisfaction.
Yardi eLearning

Get more value from your training budget. Yardi eLearning eclipses traditional staff training programs with on-demand digital content designed to improve job performance, reduce staff turnover and eliminate outdated teaching methods.

Personalized Training

Give each employee a role-specific learning plan with self-paced courses, tests and live instructor-led events. Employees can choose to add optional training from the Yardi eLearning dashboard with content automatically suggested based on previous assignments and job title.

Comprehensive Catalog

The Yardi eLearning catalog includes customizable courses and Yardi-taught webinars that are updated with dozens of classes each quarter. Professional designers and Yardi software experts collaborate to create all Yardi eLearning content. The catalog includes training for software skills, compliance, HR, professional development, leasing and safety courses, many of which are available in English and Spanish.

Automated Administration

Save time by eliminating many repetitive tasks from training administration. Automated tasks include nightly reports, account maintenance and learning assignments based on preset rules and course completions. Yardi eLearning interfaces with HR software to keep employee records up to date without manual data entry.

Efficient Reporting

Gain oversight of your staff training program—from highest-level trends to granular details such as time spent per page, number of test retakes, assignments per employee and mentor notes. Reports can be set up to notify supervisors of employees’ missed deadlines, alert HR staff to course completions, report status to executives and more.

Curated Resources

Create a one-stop-shop for company resources and announcements, software assistance, procedural checklists, FAQs and more. Learners can search from the Yardi eLearning dashboard using keywords and content tags. Keep sensitive information secure with configurable access to resources based on staff role.

Effective Content

Maximize learning retention by catering to individual learning preferences. From modular micro-courses based in familiar scenarios to guided activities coupled with engaging audio, visual and interactive elements, Yardi eLearning fits the needs of every learner. The Yardi Course Builder app makes it easy to deliver effective content by importing documents and using graphic-based simulations with step-by-step captions.

Track user progress with scheduled and manual reporting tools. Quick links and drilldown provide detailed user-specific data.
Effortless Events

Make it easy for trainers to manage classroom, webinar and in-person events. Trainers can use Yardi eLearning to register event attendees, oversee waitlists, send invites and reminders and create pre- and post-event assessments and follow-ups. Yardi eLearning also integrates with many conference management software programs for real-time syncing of registration and attendance data.

Connected Solutions

Yardi eLearning offers integrated data processing with:

- YardiOne, Active Directory (ADFS), Azure™, OneLogin™, Ping Identity®, Centrify® and Okta™
- Zendesk®, Salesforce®, Freshdesk™ and Jitbit
- Yardi Webinar Subscription Feeds, GoToMeeting™, GoToWebinar™, Webex® and Adobe® Connect
- Vimeo®
- HRIS and payroll systems, including Ultipro®, ADP®, PayCare™ and Halogen™
- Yardi Voyager for hands-on exercises
- Yardi Online Help

Key Features

- Centralized solution for online courses, live training events and organizational resources
- Integration with multiple HRIS, webinar and helpdesk software providers with single sign-on
- Manual and scheduled reporting tools to track student progress
- Role-based course deployment and suggested learning
- Extensive curriculum developed and maintained by Yardi and industry experts
- Intuitive authoring tools for quick course creation and rollout to learners
- Support for multimedia formats including SCORM, HTML, documents, images and videos
- Mobile access through all major handheld devices and web browsers
- Training and consultation from experienced Yardi eLearning experts
- Easy-access search function for staff to find company-wide resources
Power Your Organization With a Single Connected Solution
At Yardi our mission is to provide our clients with superior products and outstanding customer service, while we take care of our employees and the communities where we work and live. With that commitment, Yardi leads the industry in providing full business software solutions for real estate investment management, property management, financial accounting, asset management and ancillary services. Organizations like yours have been using our proven and mature software with confidence for decades.