Maximize customer satisfaction by providing an online portal to services and real-time information for residents and their families.
RENTCafé Senior Living

Set your communities apart from the competition by sharing the RENTCafé Senior Living experience with your residents and their families – a single, online site for managing payments, reviewing health and wellness, communicating with care providers and staying socially connected. RENTCafé Senior Living helps drive customer satisfaction, leading to improved occupancy and boosted revenues, through an intuitive online portal that is accessible via secure login from all major browsers and mobile devices.

Online Payments

RENTCafé Senior Living gives residents or their responsible parties the flexibility to make online payments directly from their bank accounts, credit cards or debit cards. Authorized users can view their current balance or statement history, make one-time payments or sign themselves up for recurring automatic payments. Because RENTCafé Senior Living is integrated with the core Yardi Voyager Senior Housing general ledger, all payment and financial information is updated in real time.

Online Service Requests

Drive greater satisfaction with community facilities through RENTCafé Senior Living’s online service request portal. Web savvy residents or their concerned visitors can report problems and track your maintenance team’s follow-up efforts from their smartphones. Service requests are integrated with maintenance modules and mobile apps so users can be made aware of status updates in a timely manner.
Instant Insight

With RENT Café Senior Living, communities can improve communication and stay social with residents and family members by conveniently sharing information. Events calendar specifies upcoming activities and wellness program schedules while integration with Yardi EHR means family members can monitor resident participation alongside health record trends.

Real-Time Wellness

Residents and authorized contacts can view their personal health records through RENT Café Senior Living’s secure, online portal. Fast and safe access to information regarding service plans, medications, vitals and more help your clients stay informed about their health and the care you are providing them. Through direct integration with Yardi EHR, RENT Café Senior Living enables one-on-one, private, health care related dialogue between authorized resident contacts and your communities’ resident care providers.

Integrated Solutions

Data flows seamlessly throughout the Yardi Senior Living Suite, from initial contact with prospects all the way to move-out processing. Yardi Voyager Senior Housing, Yardi EHR, Yardi Senior CRM and RENT Café Senior Living can unite your sales, resident care, accounting and management operations on a common platform to maximize productivity, improve customer satisfaction and boost revenue.
Key Benefits

- Enhances the social connection between families, residents and the community in which they live
- Fosters happier and healthier residents through wellness program insight
- Ensures secure access to personal health information providing family members with peace of mind
- Delivers online capabilities such as direct payments and communication with care providers for improved customer satisfaction