

COMMERCIAL*Café*

Strengthen your online marketing and deliver outstanding customer services.



COMMERCIALCafé

Attract prospects, convert leads and retain tenants with a powerful commercial marketing and tenant services platform. Make life easier for prospects, tenants and staff with dynamic corporate and property websites and a self-service portal and app for tenants to make lease payments and enter maintenance requests and retail sales data online. Fully mobile and integrated with Yardi Voyager, COMMERCIALCafé makes it possible for marketing and onsite staff to turn more leads into leases — faster than ever.



Dynamic Property Listings

COMMERCIALCafé serves as an online property listing service that is branded to your own company or corporate style. It supports commercial real estate property categories including office, industrial and retail space and land for sale. Prospects can search by property type, location and property criteria from any web-enabled device.

Easy Site Management

The site manager tool lets you configure and brand property listing sites. You can easily add suites, photo galleries and property tour videos and update property and suite features. Administrators can enter and edit tenant announcements, manage users, configure work order workflows, process payments, create menus and more for the tenant portal.

Competitive Services

Tenants can access statements, make payments and submit maintenance requests (including images) online from a desktop or mobile device. Tenants can also reserve conference rooms, elevators and common areas with the concierge module. These portals help property managers respond quickly to requests, increasing tenant satisfaction and improving staff productivity.



Make it simple for tenants to submit maintenance requests and easy for your staff to respond with an online tenant portal. All related data is stored in Voyager.

Key Features

- Tenant portals with streamlined access to online statements, payments and more
- Mobile app for tenant payments, maintenance requests and document access
- Dynamic property listing service featuring clean listing layouts and easy-to-use search functions
- Site manager tool for easy administration of property marketing sites and listings



Online Payments

Tenants can make payments online or from a mobile device with a convenient, paperless self-service option. Site employees spend less time processing payments, allowing them to focus on higher value tasks.

Mobile App Convenience

COMMERCIALCafé Tenant enhances communication and the tenant experience by allowing tenants to view lease documents, make payments and submit and track maintenance requests from a mobile device.



Key Benefits

- Enhances property marketing to drive broader visibility into available leases and properties for sale
- Integrates brand and corporate messaging by promoting properties and leases online
- Drives workforce efficiency and reduces costs with online document management
- Shortens accounts receivable lifecycles by enabling online payments
- Reduces response times and enhances tenant relations by providing online portals for service requests
- Promotes collaboration with customers with services delivered via any web-enabled device

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