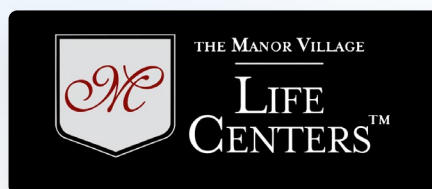




“Implementing Yardi has significantly **streamlined our processes**, and the benefits of using a fully integrated solution have had a **meaningful impact on the efficiency of our operations.**”

NICOLLE BLAIS

Chief Operating Officer
The Manor Village & Statesman USA



Senior living | 9 communities

themanorvillageusa.com

The Manor Village gains **real-time, full-lifecycle visibility** with the Yardi Senior Living Suite



Bringing teams together

**CONNECTED WORKFLOWS
ACROSS DEPARTMENTS**



Automating workflows

**LESS PAPER,
MORE EFFICIENCY**



Supporting smarter decisions

**REAL-TIME
DATA INSIGHT**

THE CHALLENGE

With multiple systems and manual processes, The Manor Village experienced fragmented data across departments, which made processes inefficient and difficult to manage consistently across the organization.

THE SOLUTION

With the Yardi Senior Living Suite, The Manor Village gained end-to-end visibility into the prospect journey and seamless collaboration between wellness and leasing staff, using Yardi Senior CRM and Yardi EHR.

Real senior living operator, real results

Thanks to the Senior Living Suite, The Manor Village aligns teams around connected data



THE MANOR VILLAGE
**LIFE
CENTERS™**



ONE CONNECTED RESIDENT RECORD

With the Senior Living Suite, The Manor Village manages resident information from initial inquiry through care delivery and billing in one shared system. Leasing, wellness and accounting teams access the same real-time information, improving coordination and reducing delays during transitions.



DIGITAL LEASES, PAYMENTS & APPROVALS

By replacing paper lease documents, invoices and manual payment handling with digital workflows, The Manor Village speeds approvals, improves accuracy and strengthens accountability across departments. Residents and representatives benefit from secure online access to payments and documents.



REAL-TIME PERFORMANCE INSIGHT

With Senior IQ, leadership accesses robust reporting, customized dashboards and performance visibility. Real-time data helps teams monitor trends, measure results and make informed operational decisions.

An additional feature that has added significant value to our operations is that **lease documents can be signed electronically through the portal**. This cuts down on printing, mailing, scanning and in-person signing time — and reduces errors or misplaced paperwork.

See how
it works



NICOLLE BLAIS

Chief Operating Officer | The Manor Village & Statesman USA