

Client Success

WALTON OMMUNITIES

Walton Communities

Markets

Residential Affordable Housing Multifamily

Portfolio

6,370 residential units 2,492 tax credit units

Client Since 2004

Highlighted Product Yardi PayScan

The Benefits

Relief from transporting and processing approximately 30,000 invoices per year allows staff members to eliminate transportation, copying and storage costs and devote more energy to leasing and client service.

About Walton Communities waltoncommunities.com

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Contact Yardi Sales@Yardi.com



It used to take as long as three weeks to order, approve and pay for an item. Yardi PayScan Full Service cuts the process down to one day.

Jennifer Price, Director of Systems

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The Company

Walton Communities is a privately held company based in Marietta, Ga. It develops, owns and manages apartment communities throughout metro-Atlanta and Augusta. With a heartfelt mission to serve its residents, Walton Communities is committed to providing exceptional residential, affordable and active adult housing at a great value in a friendly neighborhood environment.

The Challenge

Too Much Time and Paperwork

Previously, staff members from 20 Atlanta-area properties had to transport from 25 to 60 invoices each to the corporate office in Marietta every week. "Along with the money spent on paper, gas and car wear-and-tear, this obligation took our staff members away from leasing and resident service," said Jennifer Price, director of systems for Walton Communities. "As we moved to grow our portfolio by 50%, we knew the process would become even more cumbersome. We quickly realized that we needed a more efficient invoice processing system."

The Solution

Yardi PayScan Full Service

With Yardi PayScan Full Service, your vendors send invoices for your properties to a secure, centralized email or physical lockbox monitored by Yardi. The Yardi team scans and enters the account data, and the invoices appear on your Yardi Voyager dashboard as invoice registers, ready for review, approval and processing as payables. All your team has to do is review, add details and approve—without driving anywhere.

The Story

Renewed Focus on Core Duties

With invoice processing outsourced to Yardi, Walton Communities' staff members gain valuable time to focus on core business functions of leasing, resident service and property maintenance. Yardi PayScan Full Service adds even more convenience by automatically attaching purchase orders, a major time-saver for maintenance and procurement teams.

Yardi PayScan Full Service extends the benefits Walton Communities gains from the Yardi Procure to Pay Suite, an end-to-end procurement, vendor management, invoice YARDI

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processing and payments solution.

"Leasing and customer service are the core of our business. Yardi PayScan Full Service lets our staff concentrate on these activities, rather than spending excess time on invoicing and billing," Price said. "I recommend Yardi PayScan Full Service to any property manager who wants to work more efficiently."

Walton Communities has also implemented Yardi Voyager Residential, Yardi Voyager Affordable Housing, RentCafe, RentCafe Affordable Housing, RentCafe CRM Flex, REACH by RentCafe, Yardi Orion Business Intelligence, Yardi Payment Processing, Utility Invoice Processing, Yardi Procure to Pay Suite, Yardi Job Cost, Yardi Inspection, LeasingPad, Yardi Budgeting and Forecasting, Yardi Maintenance, Yardi Revenue IQ, Yardi Maintenance Mobile, Yardi Inspection Mobile