WALLICK Communities

Market
Affordable Housing

Portfolio
12,023 affordable units

Client Since
2010

Highlighted Product
Yardi Voyager Affordable Housing

The Benefits
Streamline workflows. Strategic solutions for specific needs. Improved data. Gained efficiency through automation.

About Wallick Communities
wallickcommunities.com
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Yardi.com

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> " Having a single software solution for marketing, accounting, affordable housing and senior living operations makes Wallick extremely nimble and quickly scalable. "
>
> Brandon Carter, Director of Information Technology

The Company

Wallick owns and manages affordable housing and senior living properties across the Midwest. More than 20,000 residents live in Wallick units. Wallick has worked with HUD tax credit programs for more than four decades, and has even been ranked first in the nation in affordable housing preservation.

The Challenge

Adopting Technology for Now and the Future
Growth is central to the mission of Wallick. As a national leader in affordable housing and senior living management, Wallick continues to add new units, properties and community services. That activity requires oversight through technology. Wallick sought to identify a software platform that could fulfill its current needs and meet future demands as the company grows over time.

The Solution

Yardi Voyager Affordable Housing
Support your entire organization on a single affordable housing platform. Centralize operations, finance, maintenance management and compliance with Yardi Voyager Affordable Housing. Add the Yardi Affordable Housing Suite to the Voyager platform for online applicant certifications, payment processing, resident screening and more.

The Story

The Benefits of Connected Software
Wallick used multiple pieces of software prior to adopting the single, connected Yardi solution. The prior software setup caused Wallick to spend excessive time and resources bridging data gaps. It also created confusion for new associates because of the need to learn several platforms for daily activities. Wallick saw savings in time and resources as soon as they implemented the Yardi software platform.

"Because Yardi software can scale in scope, we have found that we can roll out new company initiatives without adding staff hours. The efficiency gained with a comprehensive Yardi software has helped us redefine associate roles to better focus on areas of opportunity within the business," said Brandon Carter, director of information technology for Wallick.

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Accommodating an Aggressive Growth Plan
Wallick credits the centralized Yardi Voyager software platform with making their company nimble and adaptive to change. "Having only one software to manage (Yardi) makes us quickly scalable. The Yardi platform allows us to focus on our associates and residents as we grow, instead of worrying about bringing on new technology.

Painless Payables
The first Yardi product Wallick implemented was Yardi PAYscan, which automated its accounts payable processes. They saw benefits very quickly as they average approximately 20,000 payables a month which require more than 12,000 checks and ACH payments. "Having all of this data on one software platform means we can quickly pull reports and see exactly where each property is financially. Before the transition to Yardi, we'd spend several days pulling data from several pieces of software," said Carter.

Solutions for Every Need
Wallick takes advantage of the variety of solutions Yardi offers to fit is expansive business functions. "Whatever the need, we can almost always find a Yardi product to help us fulfill it. We trust that Yardi is continuously working to develop new and exciting products to help us fulfill our responsibilities towards owners, staff and residents," said Carter.

Wallick Communities has also implemented Senior Living Suite, Yardi PayScan, Yardi Job Cost, ScreeningWorks Pro

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