



## Client Success

## Silverado Success Story on EHR and eMAR



### Market

Senior Living

### Portfolio

28 properties

### Client Since

2008

### Highlighted Products

[Yardi eMAR](#)

[Yardi EHR](#)

[Yardi Pharmacy Network](#)

### The Benefits

Silverado enhances care workflows and improves resident safety in senior living with Yardi EHR and Yardi eMAR.

### About Silverado Success Story on EHR and eMAR

[silverado.com](#)

### Learn More

[Yardi.com](#)

### Contact Yardi

[Sales@Yardi.com](mailto:Sales@Yardi.com)



“ We couldn't have been successful without the exceptional collaborative effort between Yardi, the pharmacy software providers and our communities. ”

Beth McCurdy, Senior Director of Clinical Informatics

### The Company

Silverado of Irvine, California, manages senior housing properties throughout the West Coast, Texas, the Upper Midwest and Virginia. The organization specializes in senior care with an emphasis on memory care assisted living, as well as hospice. Silverado's philosophy of care pursues "a symbiosis of top-notch clinical care and compassion that recognizes each client, resident or patient's uniqueness."

### The Challenge

#### Standardizing on One Connected Solution for Better Care

After years of growth on ALMSA eMAR, Silverado was interested in upgrading to further support nurses. The organization uses Yardi Voyager Senior Housing for property management, so leadership sought a solution that would not only integrate with the platform but also provide advanced clinical capabilities.

### The Solution

#### Yardi EHR and Yardi eMAR

Yardi EHR is an electronic health record solution designed for senior living that combines assessments, care planning, wound treatment, behavior management and more in a browser-based platform optimized for mobile devices. Yardi eMAR simplifies medication administration through an online solution that interfaces seamlessly with pharmacy partners to expedite order entry and promote compliance.

### The Story

#### Collaborating for Improved Clinical Outcomes

Silverado leadership understood the importance of allocating resources to ensure successful continuity of care, resident safety and compliance. They knew from the start to accomplish these goals would take a collaborative effort. Based on their experience working together, Yardi was selected as the right partner, and a pilot began in early 2018.

"Our pilot went extremely well," said Beth McCurdy, senior director of clinical informatics at Silverado. Nursing staff learned the workflows in Yardi EHR first. "I think that was instrumental for us. After a few weeks, they start getting comfortable with it, and we could review any questions with them," said McCurdy.



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Elaina Rankin, EHR Specialist

The Yardi eMAR pharmacy interface team was also crucial to the overall collaborative implementation success. “They walked us through the pharmacy setup process to ensure orders came seamlessly across the interface into Yardi EHR,” said Elaina Rankin, EHR specialist at Silverado.

Silverado soon rolled out EHR and eMAR to the remainder of the company. “We couldn’t have been successful without the exceptional collaborative effort between Yardi, the pharmacy software providers and our communities,” said McCurdy.

### Ensuring Continued Success

Given the scale of the EHR and eMAR implementation, Silverado leadership wanted to make sure their communities were fully using the solutions. In support, Yardi regularly sends out usage reports, and McCurdy’s team does monthly follow-ups with directors of nursing, where each community gets a metrics-based score.

During the calls, McCurdy and Rankin highlight new features as well. Enhancements to Yardi EHR such as chart alerts, KPI tiles and care stream, a point-of-care charting tool that combines clinical documentation with medication management, have been well received by nurses and have helped ensure resident safety. “By utilizing care stream, you’re significantly reducing the margin for error,” said McCurdy.

Yardi also assists Silverado in tracking clinical outcomes. Through close collaboration, Silverado now has automated reports that capture many quality-of-life indicators, which are a differentiator for the company. “We can’t overstate the importance of the amazing Yardi team partnership to our overall and ongoing success with Yardi EHR and Yardi eMAR,” said Rankin.

Silverado Success Story on EHR and eMAR has also implemented [Yardi Voyager Senior Housing](#), [RentCafe Senior CRM](#), [RentCafe Senior Living Portal](#), [Yardi Payment Processing](#), [Yardi Maintenance](#), [Yardi Investment Accounting](#)