



Market
PHA

Portfolio
1,500 Units
2,500 Rental Assistance Vouchers

Client Since
2006

Highlighted Product
[Yardi Aspire](#)

The Benefits
EHA increased staff engagement by replacing outdated training methods with Yardi Aspire. EHA staff have approached 100% participation in online courses.

About Everett Housing Authority
www.evha.org

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Yardi.com

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Sales@Yardi.com

“ We achieved nearly 100% staff participation in our first Yardi Aspire course. ”

Ashley Lommers-Johnson, Executive Director

The Company

Everett Housing Authority (EHA) serves the city of Everett, Washington, and surrounding area with thousands of units under management, Section 8 rental assistance, and supportive services.

As is the case with all busy housing authorities, staff training is vital to the success of EHA. With Yardi Aspire, EHA has transformed its training program into an efficient, cost-saving success.

The Challenge

Effective Training

EHA sought a training solution that would elevate staff engagement, increase quality of training, cut costs, and boost knowledge retention. HR needed to replace inefficient training materials and time-consuming documentation processes.

The Solution

Yardi Aspire

Yardi Aspire presents engaging staff training materials in an easy-to-use, online environment. Clients have access to hundreds of Yardi-developed courses and can create custom content at no extra cost.

The Story

A Training Transformation

In the past, EHA struggled to get staff to complete mandatory training. The PHA has since implemented Yardi Aspire, which gives staff online access to a custom curriculum of training courses whenever it's convenient for them.

Participation in mandatory staff training has improved since EHA implemented Yardi Aspire. “We achieved nearly 100% participation in our first Yardi Aspire course. That's never happened before,” said Ashley Lommers-Johnson, executive director for EHA.

Yardi Aspire presents course materials through an interactive interface that is much more engaging than traditional classroom instruction. EHA has found success dividing classes that used to take two days of intensive instruction into a series of easily digestible 15-20 minute segments.



Client Success

Everett Housing Authority



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The cost savings anticipated by EHA are significant. "Sending staff to third-party training is expensive, and we don't always get a return on our investment when an employee doesn't make it through probation. Yardi Aspire is a cost-effective way to mitigate that risk since it doesn't require any travel expense," said Lommers-Johnson.

Yardi Aspire is also always available to EHA staff. Users can log in to Yardi Aspire during normal working hours and keep in compliance with proper operating procedures. "Users can revisit courses whenever necessary, so there is much less need for them to retain every bit of information taught in training," said Lommers-Johnson.

Everett Housing Authority has also implemented [Yardi Voyager PHA](#), [Yardi Voyager Affordable Housing](#), [RENTCafé PHA](#), [RENTCafé Affordable Housing](#), [Yardi Job Cost](#), [Yardi PayScan](#), [Yardi Inspection](#), [Yardi Inspection Mobile](#), [Yardi Fixed Assets](#), [Yardi Maintenance Mobile](#), [Yardi Maintenance](#), [Yardi Inventory Control](#), [Yardi Budgeting and Forecasting](#)