



## Client Success

## Community Housing Partners



### COMMUNITY HOUSING PARTNERS

#### Markets

Residential  
Affordable Housing

#### Portfolio

6,740 Units

#### Client Since

2006

#### Highlighted Product

[Yardi Aspire](#)

#### The Benefits

Yardi Aspire enables CHP to roll out consistent training materials updated with all current topics. Staff is more engaged and retains knowledge better.

#### About Community Housing Partners

[communityhousingpartners.org](http://communityhousingpartners.org)

#### Learn More

[Yardi.com](http://Yardi.com)

#### Contact Yardi

[Sales@Yardi.com](mailto:Sales@Yardi.com)



“ There is no end to what you can do in Yardi Aspire.

Mandy Wadley, Compliance Specialist

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### The Company

Community Housing Partners (CHP) creates affordable housing opportunities across the eastern United States. Headquartered in Christiansburg Virginia, CHP manages 102 properties across a five-state region.

The nonprofit provides thousands of residents with a variety of housing services each year. CHP serves seniors, people who are formerly homeless, households headed by single females, and other low-income and low-wealth households.

### The Challenge

#### Simplified Training on Complex Subjects

CHP sought a more effective staff training solution that could engage staff, improve training quality, make learning fun, and boost knowledge retention.

### The Solution

#### Aspire

Yardi Aspire presents interactive staff training courses in an easy, online environment. Clients have access to hundreds of Yardi-developed courses, and they can create their own custom courses.

### The Story

#### Helping Staff Succeed

CHP replaced ineffective webinar sessions with Aspire. Mandy Wadley, Property Software Coordinator, describes how CHP has benefited after implementing its new, more modern training platform.

“People naturally become more positive, productive, and valuable to the organization when you help them learn and develop. We try to make training a fun experience for learners,” said Wadley.

CHP creates role-based learning plans covering property management, accounting, and affordable housing compliance. “Aspire is a great resource for training staff on Voyager affordable housing workflows. It also helps us proactively address questions about reasons for change in compliance, subsidy or workflow processes as they come about,” said Wadley.

CHP is pleased with the training advancements available with Yardi Aspire. “Aspire is a



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perfect for onboarding and training new employees, and for current employees to hone their skills," said Wadley. "There's no end to what you can do in Aspire. I love that I can do anything I want with it," said Wadley.

Community Housing Partners has also implemented [Yardi Voyager Affordable Housing](#), [Yardi Resident Screening](#), [Utility Invoice Processing](#), [RentCafe](#), [RentCafe Affordable Housing](#), [Yardi PayScan](#), [Yardi Marketplace](#), [Yardi Maintenance](#), [Yardi Maintenance Mobile](#), [Yardi Budgeting and Forecasting](#), [Yardi Job Cost](#)