



## Client Success

## Cagan Management Group



“ Cagan works with each client to offer services tailored to meet their needs and goals. Voyager allows us to be flexible with our clients and provides a full range of tools so we can serve them better. ”

Razvan Tudor, Yardi Voyager Administrator

### Markets

Retail  
Residential  
Multifamily  
Office/Industrial

### Portfolio

10,500 multifamily units  
5,300 condominium units  
317,000 square feet retail

### Client Since

1996

### Highlighted Product

[Yardi Voyager Residential](#)

### The Benefits

Yardi Voyager provides flexible tools and mobility that enable Cagan to deliver customized services to its clients.

### About Cagan Management Group

[www.cagan.com](http://www.cagan.com)

### Learn More

[Yardi.com](http://Yardi.com)

### Contact Yardi

[Sales@Yardi.com](mailto:Sales@Yardi.com)



## The Company

For over 35 years, Cagan Management Group has been providing property management services with a mixed-used portfolio concentrated in the Midwest, Florida and Louisiana. As one of the largest firms in the Midwest and Southeast U.S., Cagan has established a reputation for outstanding service.

## The Challenge

### Customized Management Services

Cagan Management Group offers a range of real estate management services tailored to the specific needs of each client. To meet the needs of a diverse portfolio while optimizing business-wide operations, the growing company requires a flexible property management solution with comprehensive features and mobile tools.

## The Solution

### Yardi Voyager Residential

Yardi Voyager Residential is the industry's most advanced and widely adopted multifamily property management SaaS platform with built-in accounting, real-time performance analytics and mobility. It enables clients to centralize operational, financial, leasing and maintenance management in a single database.

## The Story

### Flexible, Mobile Property Management

Cagan upgraded to the 7S version of Voyager Residential to take full advantage of the mobility and enhanced capabilities of the cloud-hosted full business platform. According to Razvan Tudor, Yardi Voyager administrator at Cagan, “We were an early adopter and it has been a reliable, stable solution. For our accounting staff, the best feature is streamlined payables using templates. For the management team, it is the ability to access the system and run reports on demand from any computer or mobile device.”

Voyager simplifies operations for businesses of every size through data consolidation and workflow automation including marketing and leasing, move-ins and move-outs, work orders, purchase orders, payment processing and more.

Products from the Yardi Multifamily Suite — built seamlessly into the Voyager platform —



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provide Cagan with a full-business solution from front office to back office.

Tudor commented, "By adding RentCafe to our Voyager platform, we are receiving online payments and maintenance requests that save us time and money, while offering a convenience that today's residents expect." Cagan Management Group has also implemented RentCafe, Yardi Procure to Pay Suite, Yardi Payment Processing, ResidentShield Insurance, ScreeningWorks Pro, Utility Billing, Yardi Maintenance, CondoCafe

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