



Client Success

Banyan Living



BANYAN
Living

Market

Multifamily

Portfolio

1,624 multifamily units

Client Since

2009

Highlighted Product

[ScreeningWorks Pro](#)

The Benefits

ScreeningWorks Pro automates approvals for qualified renters as part of the online leasing process, so Banyan Living can focus on renting apartments and customer service.

About Banyan Living

www.livebanyan.com

Learn More

Yardi.com

Contact Yardi

Sales@Yardi.com



“ScreeningWorks Pro streamlines our screening process with easy to read reports and automatic renter approvals. The solution makes life easy for our staff, while it provides convenience for our customers.”

Amanda Smeltzer, Executive Director

The Company

Westlake, Ohio based Banyan Living provides innovative property management for communities across the state of Ohio, with a focus on first class amenities and high quality customer service.

The Challenge

Manual Application Processing

Obtaining and reviewing credit and background reports for applicants before making rental decisions was a tedious task for Banyan Living's sales team. Reports that were unclear took additional time to decipher and diverted staff from pursuing new leasing opportunities.

The Solution

ScreeningWorks Pro

ScreeningWorks Pro is a proven online screening system that features comprehensive credit reports and reliable background data — including rental payment histories, with automated recommendations to help clients approve quality residents. As a result, clients minimize risk and reduce loss from collections and evictions.

Because ScreeningWorks Pro is integrated with the Yardi Voyager Residential platform and RentCafe, screening is automatically initiated online in the leasing process, and no data transfer or redundant data entry is required.

The Story

Automated Online Screening

To consistently approve quality renters for all their properties, Banyan Living uses ScreeningWorks Pro, an online solution built right into their Yardi Voyager leasing workflow. Applicants are compliantly screened and qualified renters are automatically selected based on the criteria set by Banyan Living.

According to Amanda Smeltzer, executive director, ScreeningWorks Pro reports are delivered fast and are easy to understand. Further, Voyager integration provides great benefit to Banyan Living as they move to a complete online process for property marketing, leasing and resident services.



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Smeltzer added that they haven't experienced a single issue with ScreeningWorks Pro, which continues to perform for them and support their efforts to provide the highest quality service to their renters.

Banyan Living has also implemented [RentCafe](#), [Yardi Revenue IQ](#), [Yardi Procure to Pay Suite](#), [Yardi Payment Processing](#), [ResidentShield Insurance](#)

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