# **AHEPA Management Company**



Market

Affordable Housing

Portfolio

5,000+ Units HUD Section 202 HUD Section 811 LIHTC

Client Since

2002

**Highlighted Products** 

Yardi Voyager Affordable Housing Yardi Maintenance Mobile

The Benefits

Improved affordable housing compliance with online efficiency and mobile access.

About AHEPA Management Company

ahepahousing.org

Learn More Yardi.com

Contact Yardi Sales@Yardi.com



"

Mobility makes it possible to log in to Voyager from any of our sites.

Stephani Calderon, Corporate Vice President

# The Company

AHEPA Management Company (AMC) provides onsite property management, maintenance, and supportive services to HUD-subsidized Section 202 senior apartments developed by AHEPA National Housing Corporation. AMC supports more than 95 properties in 22 states nationwide, with management protocols based on years of hands-on experience.

## The Challenge

### Managing Compliance with Technology

Before adopting Yardi Voyager, AMC reported compliance data to HUD's Tenant Rental Assistance Certification System (TRACS) using inefficient, manual data processes. Those outdated methods affected AMC's ability to submit timely reports and potentially put future program funds at risk.

#### The Solution

#### Yardi Voyager Affordable Housing

Support every major affordable housing subsidy on a single, web based platform. Yardi Voyager Affordable Housing makes it easy for compliance, accounting, and property management staff to work collaboratively on one software solution.

## The Story

#### **Streamlining Compliance Reports**

Adopting Yardi Voyager has enabled AMC to improve its reporting capabilities for compliance with affordable housing subsidy programs. "Yardi has a good reputation for keeping up to date with requirements from HUD, which is very important to us," said Calderon. "For example, we do all TRACS reporting within Voyager, which saves a lot of time and data transfer processing. The data we submit through TRACS determines whether we receive money from HUD each month, so it's extremely important that Voyager streamlines this reporting interface," said Stephani Calederon, corporate vice president for AMC.

Gaining Web-Based Flexibilty AMC's history with Yardi dates back to 2002 when the organization adopted Yardi Voyager. AMC sought a mobile solution to improve access for its regional userbase. AMC has since upgraded to Yardi Voyager 7S, the newest web-based version of Voyager. "Mobility makes it possible to log in to Voyager from any of our sites," said Calderon.

"





Mobile access also benefits AMC's maintenance staff. "It's easy to track maintenance requests online in Voyager. Generating work orders online is much faster than writing work orders with handwritten notes and status updates," said Calderon.

AHEPA Management Company has also implemented Yardi Aspire, ScreeningWorks Pro

Market

Affordable Housing

Portfolio

5,000+ Units HUD Section 202 HUD Section 811 LIHTC

Client Since 2002

Highlighted Products

Yardi Voyager Affordable Housing Yardi Maintenance Mobile

The Benefits

Improved affordable housing compliance with online efficiency and mobile access.

About AHEPA Management Company

ahepahousing.org

Learn More Yardi.com

Contact Yardi Sales@Yardi.com



©2024 Yardi Systems, Inc. All Rights Reserved. Yardi, the Yardi logo, and all Yardi product names are trademarks of Yardi Systems, Inc.